

1. Identification

Call

Date of submission

C1

26/04/2022

1.1. Full name of the project

CITIZENS WATER GAMIFICATION - SOCIAL INNOVATION IN WATER SERVICE

64 / 250 characters

1.2. Short name of the project

CITINNOVATION

13 / 20 characters

1.3. Programme priority

1. Innovative societies

1.4. Programme objective

1.2 Responsive public services

1.6. Project duration

Contracting start

22/09/2022

Contracting end

31/12/2022

Implementation start

01/01/2023

Implementation end

31/12/2025

Duration of implementation phase (months)

36

Closure start

01/01/2026

Closure end

31/03/2026

1.7. Project summary

The project that is the subject of the above-mentioned application is primarily intended to facilitate and improve the services offered by water management companies. Innovation consisting of the digitization of services will give city residents better outcomes of services. IT tools support billing processes and improve the management of water consumption between the companies and citizens, which will also perform educational functions by collecting and presenting statistical data using the gamification idea. Combining Baltic Sea Region target groups gives big opportunities to deliver less bureaucratic and more cost-efficient public services. City residents (Sopot, Malmo, Tempere), and thus their integration through applications, educational meetings, conferences, grass-roots initiatives as well as significantly improves the daily interaction with the public service provider and themselves as a citizen of the EU. One of the many positive aspects of the project will be the encouragement of residents to increase the small retention potential in urban areas. Thanks to that, the water from the city will not run away, which will lead to its re-use for watering and improving the microclimate of cities.

1,214 / 1,500 characters

1.8. Summary of the partnership

The partnership within the CITINNOVATION project aims to achieve long-term effects and increase individual and institutional capacity to form international partnerships. The project provides for the participation of partners from 5 different countries, with particular emphasis on public authorities and units with high, complementary competences.

CITINNOVATION aims to connect organizations with different competences from the private and public sectors aimed at developing common standards for the provision of communal services in the Baltic Sea basin of an innovative nature, created in a process involving end users, including residents. The project will enable the creation of an innovative solution meeting the needs of residents, reducing costs and bureaucracy.

Public entities such as municipalities - local and regional authorities, water companies, municipal companies, universities, NGOs, SMEs and business support organizations were involved in the project.

The partnership composition of the project takes into account all the necessary competences for its implementation, ranging from the competences of public authorities, their municipal companies providing services to residents, the competences of experts and moderators from universities and specialists in participatory processes in cities and municipalities. Moreover, the composition of the Partnership has competences leading to dissemination and dissemination of the project results.

Possible differences in the budget distribution (especially in the case of Sweden or Denmark) in relation to other partners depend on differences in the level of remuneration. A particularly involved partner in the implementation of the project will be AQUA-Sopot, which is a municipal company belonging to Lead Partner, and the city of Sopot will be the largest case area for the solution pilot.

The project also takes into account the participation of associated organizations that bring to the project substantive knowledge, scientific knowledge necessary at the stage of the participatory process involving residents, as well as extensive networks of contacts and participation in clusters, associations for entities interested in implementing and further disseminating the project results and products. This will increase the impact of the project on the area of the Baltic Sea basin and will enable the duplication of the solution, which will become a uniform standard and will allow the use of innovative solutions to change the way of providing public services into effective and responding to the needs of residents in a non-standard manner.

2,616 / 3,000 characters

1.11. Project Budget Summary

Financial resources [in EUR]		Preparation costs	Planned project budget
ERDF	ERDF co-financing	0.00	3,908,590.32
	Own contribution ERDF	0.00	977,147.64
	ERDF budget	0.00	4,885,737.96
NO	NO co-financing	0.00	0.00
	Own contribution NO	0.00	0.00
	NO budget	0.00	0.00
NDICI	NDICI co-financing	0.00	0.00
	Own contribution NDICI	0.00	0.00
	NDICI budget	0.00	0.00
RU	RU co-financing	0.00	0.00
	Own contribution RU	0.00	0.00
	RU budget	0.00	0.00
TOTAL	Total Programme co-financing	0.00	3,908,590.32
	Total own contribution	0.00	977,147.64
	Total budget	0.00	4,885,737.96

2. Partnership

2.1. Overview: Project Partnership

2.1.1 Project Partners

No.	LP/PP	Organisation (English)	Organisation (Original)	Country	Type of partner	Legal status	Partner budget in the project	Active/inactive	
								Status	from
1	LP	Municipality of Sopot City	Miasto Sopot	PL	Local public authority	a)	432,710.44 €	Active	22/09/2022
2	PP	AQUA-Sopot Limited	AQUA-Sopot Spółka z ograniczoną odpowiedzialnością	PL	Infrastructure and public service provider	a)	812,430.92 €	Active	22/09/2022
3	PP	OLP Limited Company	OLP Spółka z ograniczoną odpowiedzialnością	PL	Small and medium enterprise	b)	277,140.30 €	Active	22/09/2022
4	PP	University of Lodz	Uniwersytet Łódzki	PL	Higher education and research institution	a)	169,355.66 €	Active	22/09/2022
5	PP	Sydvatten AB	Sydvatten AB	SE	Infrastructure and public service provider	a)	764,576.41 €	Active	22/09/2022
6	PP	Administrative Board of Kalmar County	Länsstyrelsen Kalmar län	SE	Regional public authority	a)	607,392.76 €	Active	22/09/2022
7	PP	Tampereen Vesi	Tampereen Vesi Liikelaitos	FI	Infrastructure and public service provider	a)	605,085.92 €	Active	22/09/2022
8	PP	Environmental Center for Administration and Technology (ECAT)	Aplinkosaugos valdymo ir technologijų centras	LT	NGO	b)	475,112.32 €	Active	22/09/2022
9	PP	"Šiaulių vandenys" UAB	UAB "Šiaulių vandenys"	LT	Infrastructure and public service provider	a)	345,211.68 €	Active	22/09/2022
10	PP	Amphi International Aps	Amphi International Aps	DK	Business support organisation	b)	396,721.55 €	Active	22/09/2022

2.1.2 Associated Organisations

No.	Organisation (English)	Organisation (Original)	Country	Type of Partner
AO 1	Lund University	Lunds universitet	SE	Higher education and research institution
AO 2	Pomeranian Voivodeship	Województwo Pomorskie	PL	Regional public authority
AO 3	Water supply and wastewater treatment company	UAB "Aukštaitijos vandenys"	LT	Infrastructure and public service provider
AO 4	Vytautas Magnus University	Vytauto Didžiojo Universitetas	LT	Higher education and research institution

2.2 Project Partner Details - Partner 1

LP/PP	Lead Partner		
Partner Status	Active		
	Active from	22/09/2022	Inactive from

Partner name:

Organisation in original language	Miasto Sopot	12 / 250 characters
Organisation in English	Municipality of Sopot City	26 / 250 characters
Department in original language	Wydział Inżynierii i Ochrony Środowiska	40 / 250 characters

Department in English

Environment Protection and Engineering Department

49 / 250 characters

Partner location and website:

Address

Kościuszki Street 25/27

23 / 250 characters

Country

Poland

Postal Code

81-704

6 / 250 characters

NUTS1 code

Makroregion północny

Town

Sopot

5 / 250 characters

NUTS2 code

Pomorskie

Website

www.miasto.sopot.pl

19 / 100 characters

NUTS3 code

Gdański

Partner ID:

Organisation ID type

Tax identification number (NIP)

Organisation ID

5851411941

VAT Number Format

PL + 10 digits

VAT Number

N/A PL5851411941

12 / 50 characters

PIC

925840072

9 / 9 characters

Partner type:

Legal status

a) Public

Type of partner

Local public authority

Municipality, city, etc.

Sector (NACE)

84.11 - General public administration activities

Partner financial data:

Is your organisation entitled to recover VAT related to the EU funded project activities?

No

Role of the partner organisation in this project:

The Municipality of Sopot City is a lead partner and is responsible for the implementation of the project, its settlement and communication in the project between all partners and MA / JS. In addition, the city of Sopot will be the largest case area in the project in terms of the participatory process and piloting the solution created in the implementation phase. The partner is involved in the implementation of all WP - WP1, WP2 and WP3.

441 / 1,000 characters

Has this organisation ever been a partner in the project(s) implemented in the Interreg Baltic Sea Region Programme?

Yes No

2.2 Project Partner Details - Partner 2

LP/PP

Project Partner

Partner Status

Active

Active from

22/09/2022

Inactive from

Partner name:

Organisation in original language	AQUA-Sopot Spółka z ograniczoną odpowiedzialnością	50 / 250 characters
Organisation in English	AQUA-Sopot Limited	18 / 250 characters
Department in original language	AQUA-Sopot Spółka z ograniczoną odpowiedzialnością	50 / 250 characters
Department in English	AQUA-Sopot Limited	18 / 250 characters

Partner location and website:

Address	ul. Polna 66-68	15 / 250 characters	Country	Poland
Postal Code	81-740	7 / 250 characters	NUTS1 code	Makroregion północny
Town	Sopot	6 / 250 characters	NUTS2 code	Pomorskie
Website	https://www.aqua-sopot.com.pl/	30 / 100 characters	NUTS3 code	Gdański

Partner ID:

Organisation ID type	Tax identification number (NIP)		
Organisation ID	5851435137		
VAT Number Format	PL + 10 digits		
VAT Number	N/A <input type="checkbox"/>	<input type="checkbox"/> PL5851435137	12 / 50 characters
PIC	974552405		9 / 9 characters

Partner type:

Legal status	a) Public		
Type of partner	Infrastructure and public service provi	Public transport, utility company (water supply, electricity supply, sewage, gas, waste collection, airport, port, railway, etc.)	
Sector (NACE)	36.00 - Water collection, treatment and supply		

Partner financial data:

Is your organisation entitled to recover VAT related to the EU funded project activities?	Yes
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Financial data	Reference period	01/01/2021	–	31/12/2021
Staff headcount [in annual work units (AWU)]				30.0
Employees [in AWU]				30.0
Persons working for the organisation being subordinated to it and considered to be employees under national law [in AWU]				0.0
Owner-managers [in AWU]				0.0
Partners engaged in a regular activity in the organisation and benefiting from financial advantages from the organisation [in AWU]				0.0
Annual turnover [in EUR]				1,429,597.89
Annual balance sheet total [in EUR]				16,686,123.39
Operating profit [in EUR]				45,571.91

Role of the partner organisation in this project:

AQUA-Sopot Sp. z o.o. is a public utility company wholly owned by the Municipality of Sopot City. In the project, the company will be involved in each of the WP1, WP2 and WP3. First of all, the company will be responsible for creating and piloting in Sopot.

257 / 1,000 characters

Has this organisation ever been a partner in the project(s) implemented in the Interreg Baltic Sea Region Programme?

Yes No

2.2 Project Partner Details - Partner 3

LP/PP: Project Partner

Partner Status: Active

Active from: 22/09/2022 Inactive from:

Partner name:

Organisation in original language: OLP Spółka z ograniczoną odpowiedzialnością
43 / 250 characters

Organisation in English: OLP Limited Company
29 / 250 characters

Department in original language: OLP Spółka z ograniczoną odpowiedzialnością
43 / 250 characters

Department in English: OLP Limited Company
29 / 250 characters

Partner location and website:

Address: Romualda Traugutta 25 lok. 1512
40 / 250 characters

Country: Poland

Postal Code	<input type="text" value="90-113"/> <small>15 / 250 characters</small>	NUTS1 code	<input type="text" value="Makroregion centralny"/>
Town	<input type="text" value="Lodz"/> <small>14 / 250 characters</small>	NUTS2 code	<input type="text" value="Łódzkie"/>
Website	<input type="text" value="www.phenohorizon.com"/> <small>29 / 100 characters</small>	NUTS3 code	<input type="text" value="Miasto Łódź"/>

Partner ID:

Organisation ID type	<input type="text" value="Tax identification number (NIP)"/>
Organisation ID	<input type="text" value="7252084980"/>
VAT Number Format	<input type="text" value="PL + 10 digits"/>
VAT Number	<input type="checkbox" value="N/A"/> <input type="text" value="PL7252084980"/> <small>12 / 50 characters</small>
PIC	<input type="text" value="925932707"/> <small>9 / 9 characters</small>

Partner type:

Legal status	<input type="text" value="b) Private"/>	
Type of partner	<input type="text" value="Small and medium enterprise"/>	<input type="text" value="Micro, small, medium enterprises < 250 employees, ≤ EUR 50 million turnover or ≤ EUR 43 million balance sheet total"/>
Sector (NACE)	<input type="text" value="71.12 - Engineering activities and related technical consultancy"/>	

Partner financial data:

Is your organisation entitled to recover VAT related to the EU funded project activities?	<input type="text" value="Yes"/>	
Financial data	Reference period	<input type="text" value="01/01/2021"/> – <input type="text" value="31/12/2021"/>
	Staff headcount [in annual work units (AWU)]	<input type="text" value="18.0"/>
	Employees [in AWU]	<input type="text" value="2.0"/>
	Persons working for the organisation being subordinated to it and considered to be employees under national law [in AWU]	<input type="text" value="6.0"/>
	Owner-managers [in AWU]	<input type="text" value="2.0"/>
	Partners engaged in a regular activity in the organisation and benefiting from financial advantages from the organisation [in AWU]	<input type="text" value="8.0"/>
	Annual turnover [in EUR]	<input type="text" value="144,394.18"/>
	Annual balance sheet total [in EUR]	<input type="text" value="97,352.64"/>
	Operating profit [in EUR]	<input type="text" value="45,127.28"/>

Role of the partner organisation in this project:

OLP Limited is responsible in this project for developing and conducting participatory processes with Partners in each country and creating dialogue with residents and local public authorities. In the project, OLP will be involved in WP1, WP2 and WP3 - by participating in all consortium meetings, delivering a participation process towards tailor-made needs-based mechanisms, supporting the pilot in case-area and preparation of online trainings for those Partners over the consortium who would like to implement the solution.

Has this organisation ever been a partner in the project(s) implemented in the Interreg Baltic Sea Region Programme?

Yes No

2.2 Project Partner Details - Partner 4

LP/PP	Project Partner		
Partner Status	Active		
Active from	22/09/2022	Inactive from	

Partner name:

Organisation in original language	Uniwersytet Łódzki	18 / 250 characters
Organisation in English	University of Lodz	18 / 250 characters
Department in original language	Katedra UNESCO Ekohydrologii i Ekologii Stosowanej	50 / 250 characters
Department in English	UNESCO Department of Ecohydrology and Applied Ecology	53 / 250 characters

Partner location and website:

Address	ul. Narutowicza 68	18 / 250 characters	Country	Poland
Postal Code	90-136	6 / 250 characters	NUTS1 code	Makroregion centralny
Town	Lodz	4 / 250 characters	NUTS2 code	Łódzkie
Website	www.uni.lodz.pl	15 / 100 characters	NUTS3 code	Miasto Łódź

Partner ID:

Organisation ID type	Tax identification number (NIP)			
Organisation ID	7240003243			
VAT Number Format	PL + 10 digits			
VAT Number	<input type="checkbox"/> N/A	<input type="checkbox"/> PL7240003243	12 / 50 characters	
PIC	999863488			9 / 9 characters

Partner type:

Legal status	a) Public		
Type of partner	Higher education and research instituti	University faculty, college, research institution, RTD facility, research cluster, etc.	
Sector (NACE)	85.41 - Post-secondary non-tertiary education		

Partner financial data:

Is your organisation entitled to recover VAT related to the EU funded project activities?

No

Role of the partner organisation in this project:

The University of Lodz is a public university. University of Lodz, namely UNESCO Chair of Ecohydrology and Applied Ecology, will be involved in the participatory process, and will also help to develop a scientific contribution to the entire process of creating a solution with the participation of citizens, its evaluation and the creation of conference materials. It will be responsible for scientific support in the project implementation, in particular in the field of water-saving activities related to stormwater management and application of nature based solutions. It will be involved in organization and participation in conferences, workshops and elaboration of printing material for educational purposes.

714 / 1,000 characters

Has this organisation ever been a partner in the project(s) implemented in the Interreg Baltic Sea Region Programme?

Yes No

State aid relevance

For the partner type selected, the Programme sees a medium to high risk for implementing State aid relevant activities. If the partner is of the opinion that its activities are not State aid relevant, it can ask the MAJS for a plausibility check on the State aid relevance. Does the partner want to do this?

Yes No

2.2 Project Partner Details - Partner 5

LP/PP

Partner Status

Active from **Inactive from**

Partner name:

Organisation in original language 12 / 250 characters

Organisation in English 12 / 250 characters

Department in original language 33 / 250 characters

Department in English 34 / 250 characters

Partner location and website:

Address	<input type="text" value="Hyllie stationstorg 21"/> 31 / 250 characters	Country	<input type="text" value="Sweden"/>
Postal Code	<input type="text" value="21532"/> 14 / 250 characters	NUTS1 code	<input type="text" value="Södra Sverige"/>
Town	<input type="text" value="Malmö"/> 14 / 250 characters	NUTS2 code	<input type="text" value="Sydsverige"/>
Website	<input type="text" value="www.sydvatten.se"/> 26 / 100 characters	NUTS3 code	<input type="text" value="Skåne län"/>

Partner ID:

Organisation ID type	Organisation number (Organisationsnummer)	
Organisation ID	556100-9837	
VAT Number Format	SE + 12 digits	
VAT Number	N/A <input type="checkbox"/> SE556100983701	14 / 50 characters
PIC	920186524	9 / 9 characters

Partner type:

Legal status	a) Public	
Type of partner	Infrastructure and public service provi	Public transport, utility company (water supply, electricity supply, sewage, gas, waste collection, airport, port, railway, etc.)
Sector (NACE)	36.00 - Water collection, treatment and supply	

Partner financial data:

Is your organisation entitled to recover VAT related to the EU funded project activities?

Financial data	Reference period	<input type="text" value="01/01/2021"/>	–	<input type="text" value="31/12/2021"/>
	Staff headcount [in annual work units (AWU)]			<input type="text" value="120.0"/>
	Employees [in AWU]			<input type="text" value="120.0"/>
	Persons working for the organisation being subordinated to it and considered to be employees under national law [in AWU]			<input type="text" value="0.0"/>
	Owner-managers [in AWU]			<input type="text" value="0.0"/>
	Partners engaged in a regular activity in the organisation and benefiting from financial advantages from the organisation [in AWU]			<input type="text" value="0.0"/>
	Annual turnover [in EUR]			<input type="text" value="35,269,600.00"/>
	Annual balance sheet total [in EUR]			<input type="text" value="304,113,900.00"/>
	Operating profit [in EUR]			<input type="text" value="5,525,800.00"/>

Role of the partner organisation in this project:

Sydvatten AB is a public utility company located in the city of Malmo. In the project, the company will be involved in each of the WP1, WP2 and WP3. First of all, the company will be responsible for the development and piloting in Malmo.

237 / 1,000 characters

Has this organisation ever been a partner in the project(s) implemented in the Interreg Baltic Sea Region Programme?

Yes No

2.2 Project Partner Details - Partner 6

LP/PP	Project Partner		
Partner Status	Active		
Active from	<input type="text" value="22/09/2022"/>	Inactive from	<input type="text"/>

Partner name:

Organisation in original language	Länsstyrelsen Kalmar län	33 / 250 characters
Organisation in English	Administrative Board of Kalmar County	46 / 250 characters
Department in original language	Vattenmyndigheten Södra Östersjön	42 / 250 characters
Department in English	South Baltic Water District Authority	46 / 250 characters

Partner location and website:

Address	Regeringsgatan 1	25 / 250 characters	Country	Sweden
Postal Code	SE-391 86	18 / 250 characters	NUTS1 code	Södra Sverige
Town	Kalmar	15 / 250 characters	NUTS2 code	Småland med öarna
Website	www.vattenmyndigheterna.se	35 / 100 characters	NUTS3 code	Kalmar län

Partner ID:

Organisation ID type	Organisation number (Organisationsnummer)		
Organisation ID	202100-2304		
VAT Number Format	SE + 12 digits		
VAT Number	N/A <input type="checkbox"/>	SE202100230401	
PIC	915823949		9 / 9 characters

Partner type:

Legal status	a) Public		
Type of partner	Regional public authority	Regional council, etc.	
Sector (NACE)	36.00 - Water collection, treatment and supply		

Partner financial data:

Is your organisation entitled to recover VAT related to the EU funded project activities?	Yes
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Role of the partner organisation in this project:

South Baltic Water District Authority the water authority who coordinates water management work on county boards and municipalities in the district in Sweden. In the project, she will be involved in WP1, WP2 and WP3 in terms of participation, piloting and dissemination of the solution.

286 / 1,000 characters

Has this organisation ever been a partner in the project(s) implemented in the Interreg Baltic Sea Region Programme?

Yes No

2.2 Project Partner Details - Partner 7

LP/PP

Partner Status

Active from **Inactive from**

Partner name:

Organisation in original language 26 / 250 characters

Organisation in English 14 / 250 characters

Department in original language 3 / 250 characters

Department in English 3 / 250 characters

Partner location and website:

Address 17 / 250 characters **Country**

Postal Code 5 / 250 characters **NUTS1 code**

Town 7 / 250 characters **NUTS2 code**

Website 22 / 100 characters **NUTS3 code**

Partner ID:

Organisation ID type

Organisation ID

VAT Number Format

VAT Number N/A FI02116752 10 / 50 characters

PIC 3 / 9 characters

Partner type:

Legal status

Type of partner

Sector (NACE)

Partner financial data:

Is your organisation entitled to recover VAT related to the EU funded project activities?

Role of the partner organisation in this project:

Tampereen Vesi is a public utility company located in the city of Tampere. In the project, the company will be involved in each of the WP1, WP2 and WP3. First of all, the company will be responsible for the development and piloting in Tampere.

243 / 1,000 characters

Has this organisation ever been a partner in the project(s) implemented in the Interreg Baltic Sea Region Programme?

Yes No

2.2 Project Partner Details - Partner 8

LP/PP
Partner Status
Active from **Inactive from**

Partner name:

Organisation in original language
 54 / 250 characters

Organisation in English
 70 / 250 characters

Department in original language
 3 / 250 characters

Department in English
 3 / 250 characters

Partner location and website:

Address	<input type="text" value="Lydos 4"/> 16 / 250 characters	Country	<input type="text" value="Lithuania"/>
Postal Code	<input type="text" value="44213"/> 14 / 250 characters	NUTS1 code	<input type="text" value="Lietuva"/>
Town	<input type="text" value="Kaunas"/> 15 / 250 characters	NUTS2 code	<input type="text" value="Vidurio ir vakarų Lietuvos regionas"/>
Website	<input type="text" value="www.ecat.lt"/> 20 / 100 characters	NUTS3 code	<input type="text" value="Kauno apskritis"/>

Partner ID:

Organisation ID type	Legal person's code (Juridinio asmens kodas)	
Organisation ID	210069790	
VAT Number Format	LT + 9 digits	
VAT Number	N/A <input checked="" type="checkbox"/>	<small>0 / 50 characters</small>
PIC	950614842	<small>9 / 9 characters</small>

Partner type:

Legal status	b) Private	
Type of partner	NGO	Non-governmental organisations, such as Greenpeace, WWF, etc.
Sector (NACE)	94.99 - Activities of other membership organisations n.e.c.	

Partner financial data:

Is your organisation entitled to recover VAT related to the EU funded project activities?

Financial data	Reference period	<input type="text" value="01/01/2020"/>	-	<input type="text" value="31/12/2020"/>
	Staff headcount [in annual work units (AWU)]			<input type="text" value="3.0"/>
	Employees [in AWU]			<input type="text" value="1.0"/>
	Persons working for the organisation being subordinated to it and considered to be employees under national law [in AWU]			<input type="text" value="0.0"/>
	Owner-managers [in AWU]			<input type="text" value="2.0"/>
	Partners engaged in a regular activity in the organisation and benefiting from financial advantages from the organisation [in AWU]			<input type="text" value="0.0"/>
	Annual turnover [in EUR]			<input type="text" value="71,721.00"/>
	Annual balance sheet total [in EUR]			<input type="text" value="84,521.00"/>
	Operating profit [in EUR]			<input type="text" value="8,787.00"/>

Role of the partner organisation in this project:

Environmental Center for Administration and Technology (ECAT) will coordinate educational, promotional and information processes among all project participants. The partner is involved in the implementation of all WP - WP1, WP2 and WP3.

236 / 1,000 characters

Has this organisation ever been a partner in the project(s) implemented in the Interreg Baltic Sea Region Programme?

Yes No

2.2 Project Partner Details - Partner 9

LP/PP	Project Partner		
Partner Status	Active		
Active from	<input type="text" value="22/09/2022"/>	Inactive from	<input type="text"/>

Partner name:

Organisation in original language	UAB "Šiaulių vandenys"	33 / 250 characters
Organisation in English	"Šiaulių vandenys" UAB	31 / 250 characters
Department in original language	UAB "Šiaulių vandenys"	31 / 250 characters
Department in English	"Šiaulių vandenys" UAB	31 / 250 characters

Partner location and website:

Address	Vytauto st. 103	24 / 250 characters	Country	Lithuania
Postal Code	LT-77160	17 / 250 characters	NUTS1 code	Lietuva
Town	Šiauliai	17 / 250 characters	NUTS2 code	Vidurio ir vakarų Lietuvos regionas
Website	www.siauliuvandenys.lt	31 / 100 characters	NUTS3 code	Šiaulių apskritis

Partner ID:

Organisation ID type	Legal person's code (Juridinio asmens kodas)	
Organisation ID	144133366	
VAT Number Format	LT + 9 digits	
VAT Number	N/A <input type="checkbox"/> LT441333610	11 / 50 characters
PIC	N/A	3 / 9 characters

Partner type:

Legal status	a) Public
Type of partner	Infrastructure and public service provi Public transport, utility company (water supply, electricity supply, sewage, gas, waste collection, airport, port, railway, etc.)
Sector (NACE)	36.00 - Water collection, treatment and supply

Partner financial data:

Is your organisation entitled to recover VAT related to the EU funded project activities?	Yes
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Role of the partner organisation in this project:

UAB "Šiaulių vandenys" is a public utility company located in the city of Šiauliai. In the project, the company will be involved in each of the WP1, WP2 and WP3. First and foremost, the company will be building behind development and piloting in Šiauliai.

263 / 1,000 characters

Has this organisation ever been a partner in the project(s) implemented in the Interreg Baltic Sea Region Programme?

Yes No

2.2 Project Partner Details - Partner 10

LP/PP	<input type="text" value="Project Partner"/>		
Partner Status	<input type="text" value="Active"/>		
	Active from	<input type="text" value="22/09/2022"/>	Inactive from
		<input type="text"/>	<input type="text"/>

Partner name:

Organisation in original language	<input type="text" value="Amphi International Aps"/>		
	32 / 250 characters		
Organisation in English	<input type="text" value="Amphi International Aps"/>		
	31 / 250 characters		
Department in original language	<input type="text" value="N/A"/>		
	3 / 250 characters		
Department in English	<input type="text" value="N/A"/>		
	3 / 250 characters		

Partner location and website:

Address	<input type="text" value="Forskerparken 10"/>	Country	<input type="text" value="Denmark"/>
	25 / 250 characters		
Postal Code	<input type="text" value="5230 Odense M"/>	NUTS1 code	<input type="text" value="Danmark"/>
	22 / 250 characters		
Town	<input type="text" value="Odense"/>	NUTS2 code	<input type="text" value="Syddanmark"/>
	15 / 250 characters		
Website	<input type="text" value="www.amphi.dk"/>	NUTS3 code	<input type="text" value="Fyn"/>
	21 / 100 characters		

Partner ID:

Organisation ID type	<input type="text" value="Civil registration number (CPR)"/>		
Organisation ID	<input type="text" value="35376801"/>		
VAT Number Format	<input type="text" value="DK + 8 digits"/>		
VAT Number	<input type="checkbox"/> N/A	<input type="text" value="DK35 37 68 01"/>	
		13 / 50 characters	
PIC	<input type="text" value="913094563"/>		
	9 / 9 characters		

Partner type:

Legal status

Type of partner

Sector (NACE)

Partner financial data:

Is your organisation entitled to recover VAT related to the EU funded project activities?

Financial data	Reference period		
	<input type="text" value="01/01/2021"/>	-	<input type="text" value="31/12/2021"/>
Staff headcount [in annual work units (AWU)]			<input type="text" value="0.0"/>
Employees [in AWU]			<input type="text" value="0.0"/>
Persons working for the organisation being subordinated to it and considered to be employees under national law [in AWU]			<input type="text" value="0.0"/>
Owner-managers [in AWU]			<input type="text" value="0.0"/>
Partners engaged in a regular activity in the organisation and benefiting from financial advantages from the organisation [in AWU]			<input type="text" value="0.0"/>
Annual turnover [in EUR]			<input type="text" value="0.00"/>
Annual balance sheet total [in EUR]			<input type="text" value="0.00"/>
Operating profit [in EUR]			<input type="text" value="0.00"/>

Role of the partner organisation in this project:

Amphi International Aps is a Business support organization from Denmark that will be involved in each of the WP1, WP2 and WP3. First of all, it will be responsible for conducting meetings aimed at training units willing to implement the tested solution in the project for their own business.

291 / 1,000 characters

Has this organisation ever been a partner in the project(s) implemented in the Interreg Baltic Sea Region Programme?

Yes No

2.3 Associated Organisation Details - AO 1

Associated organisation name and type:

Organisation in original language	<input type="text" value="Lunds universitet"/>	25 / 250 characters
Organisation in English	<input type="text" value="Lund University"/>	23 / 250 characters
Department in original language	<input type="text" value="Lunds tekniska högskola"/>	31 / 250 characters
Department in English	<input type="text" value="Faculty of Engineering"/>	30 / 250 characters
Legal status	<input type="text" value="a) Public"/>	
Type of associated organisation	<input type="text" value="Higher education and research instituti"/>	<input type="text" value="University faculty, college, research institution, RTD facility, research cluster, etc."/>

Associated organisation location and website:

Address	<input type="text" value="Box 118"/>	16 / 250 characters	Country	<input type="text" value="Sweden"/>
Postal Code	<input type="text" value="22100"/>	14 / 250 characters		
Town	<input type="text" value="Lund"/>	13 / 250 characters		
Website	<input type="text" value="www.lth.se"/>	19 / 100 characters		

Role of the associated organisation in this project:

The University will be involved in the participatory process, and will also help to develop a scientific contribution to the entire process of creating a solution with the participation of citizens, its evaluation. It will be responsible for scientific support in the project implementation, in particular in the field of citizens needs and motivate different generations of citizens. It will be involved in organization and participation in conferences, workshops.

464 / 1,000 characters

2.3 Associated Organisation Details - AO 2

Associated organisation name and type:

Organisation in original language	<input type="text" value="Województwo Pomorskie"/> <small>30 / 250 characters</small>	
Organisation in English	<input type="text" value="Pomeranian Voivodeship"/> <small>31 / 250 characters</small>	
Department in original language	<input type="text" value="Departament Środowiska i Rolnictwa"/> <small>43 / 250 characters</small>	
Department in English	<input type="text" value="Department of Environment and Agriculture"/> <small>50 / 250 characters</small>	
Legal status	<input type="text" value="a) Public"/>	
Type of associated organisation	<input type="text" value="Regional public authority"/>	<input type="text" value="Regional council, etc."/>

Associated organisation location and website:

Address	<input type="text" value="Okopowa 21/27 Street"/> <small>29 / 250 characters</small>	Country	<input type="text" value="Poland"/>
Postal Code	<input type="text" value="80-810"/> <small>15 / 250 characters</small>		
Town	<input type="text" value="Gdańsk"/> <small>15 / 250 characters</small>		
Website	<input type="text" value="www.pomorskie.eu"/> <small>25 / 100 characters</small>		

Role of the associated organisation in this project:

"The contribution of the Pomeranian Voivodeship as an associated partner in the project will consist in:

1. Presentation of the elements of the Pomeranian Voivodeship Development Strategy in line with the European Union Strategy for the Baltic Sea Region: <https://www.balticsea-region-strategy.eu>.
2. Identifying strategic activities of the Pomorskie Voivodeship in the field of adaptation to climate change.
3. Patronage of the Marshal of the Pomeranian Voivodeship over three conferences (opening the project, research and closing the project).
4. Promotion of the project through its own information channels.
5. Contact with entities from the water and sewage industry associated in the Pomeranian Waterworks Forum in order to exchange experiences and disseminate the effects of the project."

805 / 1,000 characters

2.3 Associated Organisation Details - AO 3

Associated organisation name and type:

Organisation in original language	<input aukštaitijos="" type="text" value="UAB " vandenys"=""/>		<small>36 / 250 characters</small>
Organisation in English	<input type="text" value="Water supply and wastewater treatment company"/>		<small>54 / 250 characters</small>
Department in original language	<input type="text" value="Gamybos ir technikos skyrius"/>		<small>37 / 250 characters</small>
Department in English	<input type="text" value="Production and technical department"/>		<small>44 / 250 characters</small>
Legal status	<input type="text" value="b) Private"/>		
Type of associated organisation	<input type="text" value="Infrastructure and public service provi"/>	<input type="text" value="Public transport, utility company (water supply, electricity supply, sewage, gas, waste collection, airport, port, railway, etc.)"/>	

Associated organisation location and website:

Address	<input type="text" value="Velžio kel. 13"/>	<small>23 / 250 characters</small>	Country	<input type="text" value="Lithuania"/>
Postal Code	<input type="text" value="LT-36111"/>	<small>17 / 250 characters</small>		
Town	<input type="text" value="Panevėžys"/>	<small>18 / 250 characters</small>		
Website	<input type="text" value="www.avandenys.lt"/>	<small>25 / 100 characters</small>		

Role of the associated organisation in this project:

Dissemination of project information and results to Panevezys city and district municipalities, citizens and other water companies in the region. Active participation in project events. " Water company Aukštaitijos vandenys" will contribute to the project with providing local information and necessary data.

317 / 1,000 characters

2.3 Associated Organisation Details - AO 4

Associated organisation name and type:

Organisation in original language	<input type="text" value="Vytauto Didžiojo Universitetas"/>		<small>39 / 250 characters</small>
Organisation in English	<input type="text" value="Vytautas Magnus University"/>		<small>35 / 250 characters</small>
Department in original language	<input type="text" value="Žemės ūkio akademija, Miškų ir ekologijos fakultetas, Aplinkos ir ekologijos katedra"/>		<small>93 / 250 characters</small>
Department in English	<input type="text" value="Academy of Agriculture, Faculty of Forests and Ecology, Department of Environment and Ecology"/>		<small>102 / 250 characters</small>
Legal status	<input type="text" value="a) Public"/>		
Type of associated organisation	<input type="text" value="Higher education and research instituti"/>	<input type="text" value="University faculty, college, research institution, RTD facility, research cluster, etc."/>	

Associated organisation location and website:

Address	<input type="text" value="K. Donelaičio str. 58"/>	<small>31 / 250 characters</small>	Country	<input type="text" value="Lithuania"/>
Postal Code	<input type="text" value="44248"/>	<small>14 / 250 characters</small>		
Town	<input type="text" value="Kaunas"/>	<small>15 / 250 characters</small>		
Website	<input type="text" value="https://www.vdu.lt/lt/"/>			
		<small>31 / 100 characters</small>		

Role of the associated organisation in this project:

The University will be involved in the participatory process, and will also help to develop a scientific contribution to the entire process of creating a solution with the participation of citizens, its evaluation. It will be responsible for scientific support in the project implementation, in particular in the field of citizens needs and motivate different generations of citizens. It will be involved in organization and participation in conferences, workshops.

464 / 1,000 characters

3. Relevance

3.1 Context and challenge

Reducing bureaucracy and moving to a digitized area of improving public service is extremely important as one of the goals of an innovative society such as the Baltic countries. At the moment, not all progress in this area is even, which creates opportunities for the development and sharing of good practices in this strategic region of Europe. By implementing the application which can read online data from selected areas of partner cities, we will get a significant improvement in contact with public service, which will translate into increased satisfaction of local communities. The local communities will be able to easily manage water consumption of water in their households, and thus will increase their awareness of the amount of water they consume in a given settlement period. Such an educational effect will contribute to increasing the ecological awareness of the citizens of the inhabitants, previously. These project activities will be preceded by in-depth analyses of citizen's needs. These analysis will be carried out together with the local communities to involve them from the very beginning into the project activities and strengthen their ownership. Introducing gamification triggers the potential of interactive competition in reducing water consumption, while using in an active rather than passive manner the existing tools limited by bureaucracy. The effect of the project includes digitization of public services, reduction of bureaucracy, enhancing ecological education, reduction of drinking water consumption and thus reduction of production and disposal of treated sewage, which contributed to water ecosystem improvement. All these gals are in line with the sustainable development pursued by the European Commission, and constitute an important element of adaptation to climate change.

1,822 / 2,000 characters

3.2 Transnational value of the project

Project aims to create new standards of public services responding to the needs of city residents in this field. In order to assure the best possible results of the project, it requires transnational cooperation in order to exchange best practices and know how. The project will improve processes related to water provision services in public units by reducing bureaucracy and costs. When analyzing, together with AQUA-Sopot, the current process of providing public services in the field of water distribution, including surveys of the residents' opinions, Sopot concluded that the process is a bureaucratic, cost-ineffective and time-consuming. Therefore, AS established relations with 4 cities, who seems to have similar problems and seek solutions to solve them. The project will increase the organization's ability to cooperate internationally. WP1 plans to conduct a participatory process in which the residents' vision related to the process of providing public services in the field of water distribution will be discussed. As a result of the participation, a platform and an app using radio water meters will be created. In addition to simple billing and enabling residents to contact the company online, the application will use gamification and lead to a reduction in water consumption, distribution costs and infrastructure mainten. costs. Additionally, the app will provide educational aspects. In WP2, a pilot implementation will be carried out for the development similar applications and the development of one standard in water public services area in the BSR on selected case areas in 4 countries. In WP3, ready solution will be made available for implementation to other entities. Additionally, training for interested parties and assistance in implementation will be carried out. Transnat. character of the project will help to learn about common features, but also barriers which the new standards must avoid, as well as test the project products in several environments.

1,995 / 2,000 characters

3.3 Target groups

Target group	Sector and geographical coverage	Its role and needs
<p>Local public authority</p>	<p>In the project project there are municipalities, there will be pilot projects will be an area for testing and testing solutions. Countries and regions from which representatives of this group come: Poland (NUTS3 code: Gdańsk), Finland (NUTS3 code: Pirkanmaa)</p> <p>258 / 500 characters</p>	<p>Representatives from this group - engaged municipalities need activities that will allow for the creation of innovative solutions in the field of digitization for residents of municipalities of all ages, they need to repeat the processes in which they involve residents in order to create solutions that meet their needs, especially in the field of public services. Actions taken in communes should motivate different generations of inhabitants to get involved. The needs of the group will be realized in the project thanks to a participatory process involving residents, thanks to which an innovation using modern technologies will be created, responding to the needs of residents. In addition, the amount of transnational cooperation will be increased.</p> <p>754 / 1,000 characters</p>

Target group	Sector and geographical coverage	Its role and needs
<p>Infrastructure and public service provid</p>	<p>The project involves social service providers - drinking water suppliers in municipalities. Countries and regions from which representatives of this group come: Poland (NUTS3 Code: Gdańsk), Finland (NUTS3 Code: Pirkanmaa), Sweden (NUTS3 Code: Skane lan), Lithuania (NUTS3 Code: Šiauliai County)</p> <p style="text-align: right;"><small>294 / 500 characters</small></p>	<p>Representatives of this target group - municipal companies - municipal companies, dealing with the implementation of public services for residents and end users, need a digital solution of the water accounting process. In addition, they need to cut red tape and cut costs for such a process. These types of entities also need to create common standards at the international level that will respond to public needs. The implementation of the needs in the project will take place thanks to a participatory process, which will indicate how an innovative solution for the administrative process of water distribution should look like, the project will create a solution using innovative technologies and remote access to the services. In addition, thanks to the establishment of transnational cooperation, it will be possible to implement common standards in the area of the Baltic Sea basin.</p> <p style="text-align: right;"><small>888 / 1,000 characters</small></p>
<p>Regional public authority</p>	<p>The project involves supra-regional authorities working in the field of water supply. Countries and regions of this group: Sweden (NUTS3 Code: Kalmar lan)</p> <p style="text-align: right;"><small>154 / 500 characters</small></p>	<p>Regional public authority involved into the project need the implementation of innovative technologies in the water area, especially in municipal water distribution companies. Regional public authorities needs digitization in the area of its activities, which will allow the creation of common standards based on cases of transnational cooperation. They need harmonise systems and standards in the Baltic Sea Region.</p> <p>The needs will be met thanks to the establishment of an international consortium, striving to implement an innovative platform and applications for residents created in participatory processes. The implementation of the jointly created application will help to respond to the above-mentioned needs.</p> <p style="text-align: right;"><small>715 / 1,000 characters</small></p>
<p>Higher education and research instituti</p>	<p>Universities will be involved in the project, in particular the University of Lodz - UNESCO Department of Ecohydrology and Applied Ecology. Countries and regions from which the representations of this group come: Poland (NUTS3 Code: City of Łódź)</p> <p style="text-align: right;"><small>246 / 500 characters</small></p>	<p>Representatives of this target group involved in the project define their needs as creating innovative solutions for water issues in the whole area, involving the involvement of residents through participatory processes, creating tools for residents tailored to their needs, reducing costs and bureaucracy that motivate to use web application for all age groups of residents. Moreover, for representatives of this group, it is important to properly pilot, evaluate and disseminate the created tool in order to scale the solution and thus create common standards in the water area. The project responds to the needs of the target group thanks to the activities planned in it - the participation of residents striving to create an innovative application and platform responding to their needs, piloting and testing the platform and then its dissemination.</p> <p style="text-align: right;"><small>853 / 1,000 characters</small></p>

Target group	Sector and geographical coverage	Its role and needs
<p>Small and medium enterprise</p>	<p>The project involves SME, NGO and Business support organization operating in the field of drinking water and participatory processes. Countries and regions from which representatives of this group come: Poland (NUTS3 Code: City of Łódź), Lithuania - NGO (NUTS3 Code: Kauno County), Denmark - BSO (NUTS3 Code: Fyn)</p>	<p>Representation of this target group is needed by establishing cross-sectoral cooperation cases, especially with regard to transnational cooperation. Organizations included in this target group need participatory areas to use their knowledge and experience, as well as to create a dialogue between the private and public sectors.</p> <p>The involvement of these organizations in the project will enable them to respond to their needs and thus complete the project with knowledge and experience that public authorities do not have. The needs of these organizations will be realized through the involvement of residents and contact with them, implementation and testing of applications and platforms in the case-area and evaluation of its effectiveness from the point of view of the enterprise.</p>

3.4 Project objective

Your project objective should contribute to:

Responsive public services

CITINNOVATION objective is digitization of the process of providing public services in the field of water provision in municipalities. As part of the project, a participatory process will be carried out, in which residents will define their needs and indicate the directions of development of the digital tool, using innovative technologies and unconventional methods. From the perspective of municipal companies, the platform will reduce operating costs and bureaucracy and ensure remote access for all residents. From the perspective of the citizens, an application will be created that will provide access to information on water consumption and the state of settlements, as well as using gamification as an unconventional method, which will support self-education of residents on reducing water consumption by informing about the consumption per person (statistics), etc.

The project involves public authorities and entities from the private sector. In addition, the project aims to adapt the processes of providing public services and change the approach to their provision. The activities assumed in the project thanks to transnational cooperation will allow for harmonize systems and standards in the Baltic Sea basin. After piloting, the resulting solutions will motivate different generations of citizens to use them, and the WP3 package will allow the platform and application to be distributed via open source licensing to other interested municipalities, aiming in a common standard for public water distribution services. Innovation partnership established in the project assumes cross-sectoral cooperation. The assumed activities in the project and its anticipated results meet the needs of target groups and allow their implementation. Main target groups of the Project will increase their ability to innovate and use advanced technologies to change the way public services are delivered in the region of the Baltic Sea.

3.5 Project's contribution to the EU Strategy for the Baltic Sea Region

Please indicate whether your project contributes to the implementation of the Action Plan of the EU Strategy for the Baltic Sea Region (EUSBSR).

Yes No

Please select which Policy Area of the EUSBSR your project contributes to most.

PA Innovation

Please list the action of this Policy Area that your project contributes to and explain how.

The CITINNOVATION project is fully in line with the assumptions and goals of the EUSBSR, and in particular in the area of PA Innovation thanks to the use and development of innovative digital technologies in the project. The creation of an application and platform as part of the project will lead to the digitization of the process of providing public services.

The project leads to the creation of an innovative platform and applications providing remote access for all citizens of the area. This approach enables adaptation to changes in public service delivery processes. The project will contribute to the EUSBSR objectives in terms of increasing prosperity and improving the cohesion of the region. In particular, it supports the Thematic Area (PA) Innovation by applying emerging digital technologies to meet social challenges, such as provision of social services tailored to the needs of residents thanks to solutions reducing bureaucracy and the costs. The project aims to foster innovation in services and processes in the public sector. By establishing international cooperation in the project and striving to achieve common standards in the Baltic Sea region, the project is also in line with the EUSBSR assumptions, such as 2. Connect the region and 3. Increase Prosperity.

If applicable, please describe which other Policy Areas of the EUSBSR your project contributes to and how.

The CITINNOVATION project, thanks to its cross-sectoral nature, also fits into other policy areas of the EUSBSR, such as PA Education - thanks to the use of unconventional solutions, such as gamification for residents, they will be able to get to know water, its circulation and raise the development potential of all age groups of residents. Moreover, the project is part of the PA Spatial planning policy by integrating the territorial approach into the provision public services with the use of solutions tailored to the needs of residents thanks to their participatory involvement in creating and piloting.

3.6 Other political and strategic background of the project

Strategic documents

One of European Green Deal actions is The 8th Environment Action Programme, which will guide European environmental policy until 2030 and it gives a clear picture of how important are our natural sources. Thanks to project we could reduce environmental and climate pressures related to the water consumption, on a bigger scale in BSR. Using less water on such a scale creates a big opportunity to decrease the impact on the environment and water resources quality, especially in the coastal waters.

499 / 500 characters

The project is in line with the initiatives "Green Capital of Europe" and "Green Leaf of Europe", which allow cities to present their environmental performance by developing a new tool that will enable cities to compare their environmental performance, evaluate progress against other similar cities, share best practices and experiences, and track progress over time. The application and gamification give us such opportunities.

429 / 500 characters

UN, "People Matter: civic engagement in public governance" gives us a clear picture that, there is a large consensus among academics, public authorities, and civil society organizations that engaging with citizens is part of good public governance practice, that's why project cover combination of beneficial and each of them will have real value to put in it. Such a collaboration is essential to achieve the good results which are planned to be implemented in CITINNOVATION.

477 / 500 characters

3.7 Seed money support

Please indicate whether your project is based on a seed money project implemented in the Interreg Baltic Sea Region Programme 2014-2020.

Yes No

3.8 Other projects: use of results and planned cooperation

Full name of the project	Funding Source	Use of the project outcomes and/or planned cooperation
<p>WATERDRIVE:Water driven rural development in the Baltic Sea Region</p> <p>66 / 200 characters</p>	<p>Waterdrive was funded by the EU Interreg Baltic Sea Region Programme and national contributions from Denmark, Poland, Russia, Lithuania, Finland, Estonia and Latvia (2019-2022)</p> <p>176 / 200 characters</p>	<p>The project will use the methodology and experience of spatial participation in countries around Baltic Sea Region in the elements of spatial planning affecting the quality of life of residents developed in the project for the pilot, testing and evaluation of the platform and application implemented in CITINNOVATION.</p> <p>Waterdrive findings indicate a gap in availability of digital decision support.</p> <p>Waterdrive results indicate interest from local authorities and municipalities. However, local authorities and municipalities in general lack capacities and resources to work with water management. Waterdrive recommends that local authorities, especially in the Climate and Water Priority Areas, are provided with the resources, mandate and competence to undertake this task.</p> <p>775 / 1,000 characters</p>

Full name of the project	Funding Source	Use of the project outcomes and/or planned cooperation
<p>REPAiR: REsource Management in Peri-urban Areas: Going Beyond Urban Metabolism</p> <p style="text-align: right; font-size: small;">79 / 200 characters</p>	<p>European Union's Horizon 2020 research and innovation programme under grant agreement No 688920 (2016-2020)</p> <p style="text-align: right; font-size: small;">107 / 200 characters</p>	<p>We'll use the LIVING LABS methodology to create, test and evaluate the platform and app. It's assumed 5 phases:</p> <ol style="list-style-type: none"> 1. co-exploring: In this phase a common understanding of the territory is developed with the collaboration of all partners, stakeholders 2. co-design: national teams develop the capacity to design web application based on end-user needs. We'll have workshops & meetings to create functioning of solution. 3. co-production: consortium team'll develop guidelines for programmers based on conclusions from participatory processes, including the gamification method 4. co-decision: national teams'll carry out evaluation workshops in participatory processes to understand the application possibilities, the effectiveness of gamification and other working methods in order to minimize administrative barriers 5. co-governance: two-stage: first we include the conclusions reached in the regulation of local law in case-area. Later, we will encourage local governments. There'll be a standard for the BSR. <p style="text-align: right; font-size: small;">1,000 / 1,000 characters</p>
<p>LIFE_RADOMKLIMA_PL: Adaptation to climate change through sustainable management of water of the urban area in Radom City (LIFE14CCA/PL/000101)</p> <p style="text-align: right; font-size: small;">142 / 200 characters</p>	<p>LIFE EU, National Fund for Environmental Protection and Water Management (2015 - 2022 - ongoing)</p> <p style="text-align: right; font-size: small;">97 / 200 characters</p>	<p>Use experiences of the LIFE project in:</p> <ul style="list-style-type: none"> - developing integrated, interdisciplinary system solutions in the water management sector in the whole city scale (concept - technical concept - implementation) in a participatory process, - technologies of cooperation and process facilitation in the triple helix (governance - science - industry/private sector), - developing and implementation of educational activities including realization of demonstration projects in the city space (17 large and medium scale Blue-Green Infrastructure implementations followed by educational activities at the level of: preschool / school / university / self-government / water professionals / NGOs), - elaboration of educational materials including: internet application/game, dashboards, leaflets, layman reports, booklets, films, - facilitating workshops with various actors in the city and professional Working Groups. <p>Possible cooperation regarding implemented water management solutions between the projects.</p> <p style="text-align: right; font-size: small;">995 / 1,000 characters</p>

Full name of the project	Funding Source	Use of the project outcomes and/or planned cooperation
<p data-bbox="44 421 400 499">ATeNaS: To Ally Technology, Nature and Society for integrated urban water management</p> <p data-bbox="293 528 403 546">84 / 200 characters</p>	<p data-bbox="419 421 951 472">JPI WATER (WATERWORKS2017/II/ATENAS/04/2019) 2019-2022</p> <p data-bbox="842 528 952 546">54 / 200 characters</p>	<p data-bbox="967 277 1485 521">JPI WATER has the following experiences to be utilized in the INTERREG project: - developing and implementing scientific basis to support decision making in the water sector in cities in Poland, Finland and France, - working with the city inhabitants in participatory process on planning and developing of public space with the use of water elements (Blue-Green Infrastructure), - developing of educational material and activities for the city inhabitants and their implementation in the city</p> <p data-bbox="967 544 1442 616">Possible cooperation regarding implemented water management solutions between the projects (The JPI Water is still ongoing).</p> <p data-bbox="1374 672 1500 689">620 / 1,000 characters</p>
<p data-bbox="44 840 400 987">IWAMA: to improve wastewater manag.in the BSR by developing the capacity of the wastewater treatment operators&implementing pilot investments to increase the energy efficiency</p> <p data-bbox="287 1016 403 1034">175 / 200 characters</p>	<p data-bbox="419 875 951 949">INTERREG Baltic Sea Region Programme 2014-2020 March 2016 – April 2019</p> <p data-bbox="842 981 952 999">71 / 200 characters</p>	<p data-bbox="967 710 1497 999">Many water protection activities depend on the support and activity of citizens. Whether such action takes the form of allocating resources for building, renovating wastewater treatment systems, making environmentally friendly, everyday consumer choices or actively participating in water protection activities, communication forms a major part in the success of any activity. Success depends on the awareness, knowledge and behavior of people in general. Communication and education are the main tools for achieving change in these respects. This is particularly relevant at local level, where success often depends on grassroots support and activity</p> <p data-bbox="967 1021 1485 1120">The above conclusions will serve as starting points for building a strategy for promotional and educational activities in the project. The team involved in WIMA will be able to continue the started direction in the new project.</p> <p data-bbox="1374 1149 1500 1167">880 / 1,000 characters</p>

3.10 Horizontal principles

Horizontal principles	Projects's direct impact
Sustainable development	positive
Non-discrimination including accessibility	positive
Equality between men and women	positive

4. Management

Allocated budget

15%

4.1 Project management

Please confirm that the lead partner and all project partners will comply with the rules for the project management as described in the Programme Manual.

If relevant, please indicate any other important aspects of the project management, e.g. external entity supporting the lead partner in the management of the project, advisory board, steering committee, any other relevant working groups, etc.

In managing the project at the operational level, Lead Partner - Municipality of Sopot City will be supported by the municipal company involved in the project - AQUA-Sopot Sp. z o.o.

183 / 500 characters

4.2 Project financial management

Please confirm that the lead partner and all project partners will comply with the rules for the financial management and control as described in the Programme Manual.

If relevant, please indicate any other important aspects of the financial management, e.g. external entity supporting the lead partner, positions planned for financial management, involvement of special financial experts (e.g. for public procurement), etc.

The financial management of the project will be handled by Lead Partner - Municipality of Sopot City. Each municipal company will independently organize a tender for the purchase of equipment. In addition, as part of the project support for the ECAT Project Partner, funds were provided for the External Financial Officer due to local procedures for projects.

359 / 500 characters

4.3 Input to Programme communication

Please confirm that you are aware of the obligatory inputs to Programme communication that must be submitted along the pre-defined progress reports, as described in the Programme Manual.

If relevant, please describe other important aspects of project communication that you plan to introduce, e.g. a communication plan, opening and closing events, social media channel(s) etc.

As part of the project, 4 conferences will be organized - the opening conference in Poland, a scientific conference in Poland, an intermediate meeting in Lithuania and a closing conference in Sweden. In addition, the consortium will use the project website and social media to communicate.

289 / 500 characters

4.4 Cooperation criteria

Please select the cooperation criteria that apply to your project. In your project you need to apply at least three cooperation criteria. Joint development and joint implementation are the obligatory ones you need to fulfill in your project.

Cooperation criteria

Joint Development

Joint Implementation

Joint Staffing

Joint Financing

5. Work Plan

Number	Work Package Name
1	WP1 Preparing solutions
	Number
	Group of Activity Name
1.1	Opening conference - kick off meeting
1.2	Carrying out educational activities
1.3	Promotional activities
1.4	Academics conf. "Public services and the quality of life of the inhabitants of the Baltic Sea basin"
1.5	Platform and application
2	WP2 Piloting and evaluating solutions
	Number
	Group of Activity Name
2.1	Testing solutions
2.2	Evaluation with the use of participatory elements for the implemented solution
2.3	Evaluation of implemented solutions in terms of technical and functional
2.4	Next consortium meeting
3	WP3 Transferring solutions
	Number
	Group of Activity Name
3.1	Development of a package enabling implementation and conducting meetings
3.2	Development of an open source license
3.3	Online trainings
3.4	Final Conference

Work plan overview

	Period:	1	2	3	4	5	6	Leader
WP.1: WP1 Preparing solutions								PP1
A.1.1: Opening conference - kick off meeting								PP1
D.1.1: Opening conference		D						PP1
A.1.2: Carrying out educational activities								PP8
D.1.2: Education plan for partners			D					PP8
A.1.3: Promotional activities								PP8
D.1.3: Promotional strategy		D						PP8
A.1.4: Academics conf. "Public services and the quality of life of the inhabitants of the Baltic Sea basin"								PP4
D.1.4: Academics conference		D						PP4
A.1.5: Platform and application								PP2
O.1.5: Platform and application		O	O	O	O	O	O	PP2
WP.2: WP2 Piloting and evaluating solutions								PP2
A.2.1: Testing solutions								PP2
D.2.1: Tested solution				D				PP2
A.2.2: Evaluation with the use of participatory elements for the implemented solution								PP3
D.2.2: Evaluation with the use of participatory elements for the implemented solution					D			PP3
A.2.3: Evaluation of implemented solutions in terms of technical and functional								PP5
D.2.3: Evaluation of implemented solutions in terms of technical and functional					D			PP5
A.2.4: Next consortium meeting								PP8
D.2.4: Middle conference					D			PP8
WP.3: WP3 Transferring solutions								PP2
A.3.1: Development of a package enabling implementation and conducting meetings								PP2
D.3.1: Development of a package enabling implementation and conducting meetings						D		PP2
A.3.2: Development of an open source license								PP2
O.3.2: Open source license						O		PP2
A.3.3: Online trainings								PP8
D.3.3: Online trainings					D			PP8
A.3.4: Final Conference								PP5
D.3.4: Final conference						D		PP5

Outputs and deliverables overview

Code	Title	Description	Contribution to the output	Output/ deliverable contains an investment
D 1.1	Opening conference	Thanks to the knowledge exchange that opens between such a large group of organizations invited to cooperate, knowledge will be easily transferred between them. Lectures, meetings, workshops, and other activities will provide a solution that will form the basis for a whole new approach in the Baltic Sea Region. The result will be the preparation of a study to provide guidelines on how good practices from various countries of the Baltic Sea Region have a direct and indirect impact on reducing bureaucracy.	O1.5	
D 1.2	Education plan for partners	Education through modern methods also used by the application will ensure community building, users will be able to create a community of environmentally conscious water-saving inhabitants through the application. In addition, education and motivation to save water will be expressed by receiving information on the need to save water and advice on how to effectively implement pro-ecological habits. Education of children as future generations is no less important, educational games and quizzes devoted to environmental issues, with particular emphasis on the protection of drinking water resources and reduction of wastewater production, will bring clear effects and activation at every stratum of society in a modern and innovative way. A series of meetings for the collected summary points and presenting the results: Implementation of the platform and application, Results of gamification - drawing from water and retention of rainwater. Growth awareness of water-saving.	O1.5	
D 1.3	Promotional strategy	Citizens will be involved in creating; platforms and applications, by testing applications in a go-live environment, and implementing a system of rainwater management methods in the city, which gives the sure of achieving the goal of meeting their needs. In addition, the information campaign on the project will be carried out through social media (educational materials on water and the purpose to save it) and the AQUA-Sopot website with information about the project. In addition, cooperation with local journalists and opinion leaders in Sopot to promote water saving in the city will make it possible to influence the target groups.	O1.5	
D 1.4	Academics conference	Academics conference bring us to verify the goals, and products of the project versus the most recent scientific knowledge related to the water sector, social aspects, and sustainable development approach. That gives us quality checks in each step of the project, and additional transferring knowledge from other research institutes and universities. Thanks to such a strategy, the implementation of solutions will be much easier and will serve as a good practice. The will be created, printed and translated conference materials.	O1.5	
O 1.5	Platform and application	The mobile application will contain all the functions offered by EBOOK in the web version, but they will be adjusted to the specifications of Android and iOS systems. In addition, the mobile nature of the application will be used for educational purposes and engaging customers in social campaigns (e.g. gamification. Possibility of scanning QR codes available in the city space and receiving points in quizzes on the knowledge of the Sopot water and sewage infrastructure, Water consumption, and sewage production meters together with tasks that will encourage you to reduce water consumption, QUIZs and educational games that will be additional application components also available through the website without logging in. Gamification in water services. The main goal of gamification is to make routine activities more exciting, engaging, and satisfying to the user. Supplementing the standard functions of the customer service application with gamification elements will increase the attractiveness of the application and encourage its frequent use. The application will contain functions based on the principles of gamification, it will contain elements y, such as points, rewards, rankings, leader boards, stories, and communication systems between players (creating a community) that are responsible for the involvement of players. The implementation of gamification strategies will increase customer involvement in activities for the natural environment (protection of drinking water resources and reduction of the amount of produced wastewater) by using the application. This is the main product of the project, the latest access to transnational cooperation allows for the harmonization of possibilities and achievement of standards.		
D 2.1	Tested solution	As a result of testing the solution in selected case areas, it will be possible to draw conclusions informing about the social, technological and functional action for a given solution. Lessons from this deliverable will be essential to evaluating and improving the quality of the solution.	O1.5	
D 2.2	Evaluation with the use of participatory elements for the implemented solution	Evaluation with the use of participatory elements for the implemented solution will be carried out in selected case areas and will allow for the achievement of joint conclusions during the participatory process in terms of responding to the needs of residents and target groups.	O1.5	
D 2.3	Evaluation of implemented solutions in terms of technical and functional	The evaluation of the implemented solutions in terms of technical and functionalities will be carried out in selected areas of the case and will allow for the development of common conclusions for the purpose of introducing possible modifications to improve the operation of the solution, taking into account the conclusions from the previous stages of the evaluation.	O1.5	

D 2.4	Middle conference	The organization of the conference in the middle of the project will allow for the meeting of partners as part of transnational cooperation and allow to summarize the development, testing and piloting process as well as conclusions from the evaluation, while creating a team of recommendations for new organizations implementing the solution in WP3.	O1.5	
D 3.1	Development of a package enabling implementation and conducting meetings	The development of a package enabling the implementation and conducting of meetings will be implemented in the project. On the basis of the conclusions obtained in the post-decisions of WP, a series of activities will be carried out to prepare future organizations implementing the solution for its proper launch. Training scenarios, training materials and webinars will be prepared, which will be conducted for the needs of organizations wishing to implement the solution in their structure.	O1.5, O3.2	
O 3.2	Open source license	The development of an open-source license will enable large-scale use not only as part of this project, but also more widely, reaching a much larger number of recipients, which only supports the quality of services provided to city residents. Thanks to this, it will be possible to use it in other cities and regions, and thus the ecological effect and reduction of bureaucracy will be achieved on a large scale. This type of license will be published by the service provider on its website to reach target groups easily.		
D 3.3	Online trainings	Preparation of online trainings for those willing to implement available on the web. Conducting trainings for units interested in project implementation (15 workshops online), this way the promotion will reach a very wide audience in the entire Baltic region. At the same time confirming digitization and SMART solutions thanks to workshops online, this approach confirms the inquiry to a wide audience, reducing bureaucracy and spreading environmental education in a modern and innovative way.	O1.5, O3.2	
D 3.4	Final conference	The conference will summarize the entire project, which will enable the creation of a catalog of recommendations and guidelines for organizations implementing the solution in the future.	O1.5, O3.2	
Work package 1				

5.1 WP1 Preparing solutions

5.2 Aim of the work package

The aim of this work package is to prepare solutions to help address the identified challenge. You can either develop entirely new solutions or adapt existing solutions to the needs of your target groups. Prepare your solutions in a way that you can pilot them in Work Package 2. Consider how you involve your target groups in preparation of the solutions.
 Organise your activities in up to five groups of activities to present the actions you plan to implement. Describe the deliverables and outputs as well as present the timeline.

5.3 Work package leader

Work package leader 1

Work package leader 2

5.4 Work package budget

Work package budget

5.5 Target groups

	Target group	How do you plan to reach out to and engage the target group?
1	<input type="text" value="Local public authority"/> In the project project there are municipalities, there will be pilot projects will be an area for testing and testing solutions. Countries and regions from which representatives of this group come: Poland (NUTS3 code: Gdańsk), Finland (NUTS3 code: Pirkanmaa) <small>258 / 500 characters</small>	The integration of the local public authority with the Baltic Sea Region of cities from Poland, Lithuania, Sweden, and Finland will enable the exchange of information and good water management practices, reducing bureaucracy and other aspects that may improve the quality of life of the inhabitants of European cities. Such integration will be performed via conference - kick-off meeting (cross sectors, transfer of knowledge between Partners, understanding differentiates). Thanks to this conference, the developed solutions will be further implemented in further stages of the project. Knowledge transfer is extremely important to be successful in developing solutions for the project. <small>687 / 1,000 characters</small>

	Target group	How do you plan to reach out to and engage the target group?
2	<p>Infrastructure and public service provider</p> <p>The project involves social service providers - drinking water suppliers in municipalities. Countries and regions from which representatives of this group come: Poland (NUTS3 Code: Gdańsk), Finland (NUTS3 Code: Pirkanmaa), Sweden (NUTS3 Code: Skane lan), Lithuania (NUTS3 Code: Šiauliai County)</p> <p>294 / 500 characters</p>	<p>Infrastructure and public service providers will be participants of all conferences and activities described in the project, which ensures their involvement from the very beginning in the proactive implementation and of the project following its assumptions, their role is invaluable in implementing the project as one of the beneficiaries. The development of an application to reduce bureaucracy is very important for them to improve the quality of their water services. Such improvements and the implementation of good practices from other regions will bring the target group closer to digitization. They will also communicate on their websites, social media, etc. a sneaky project which gives you the confidence to add to a larger target group.</p> <p>746 / 1,000 characters</p>
3	<p>Regional public authority</p> <p>The project involves supra-regional authorities working in the field of water supply. Countries and regions of this group: Sweden (NUTS3 Code: Kalmar lan)</p> <p>154 / 500 characters</p>	<p>The regional public authority is a government authority that exists near the people in each county. They are an important link between the people and the municipal authorities on the one hand and the government, parliament, and central authorities on the other. The work is led by the County Governor, who is commissioned to monitor developments and inform the government of the county's needs. The commission is to work for development where the environment, economic growth, and good living conditions go hand-in-hand. The goal is a clean living environment, a stable labour market, and a good life for the residents. In short, we are working towards sustainable development in the county. The County Administrative Board is responsible for ensuring that decisions from parliament and the Government are implemented in the county and we coordinate government activities.</p> <p>873 / 1,000 characters</p>
4	<p>Higher education and research institution</p> <p>Universities will be involved in the project, in particular the University of Lodz - UNESCO Department of Ecohydrology and Applied Ecology. Countries and regions from which the representations of this group come: Poland (NUTS3 Code: City of Łódź)</p> <p>246 / 500 characters</p>	<p>Higher education and research institution such as the University of Lodz, which will be involved from the beginning to the creation of the scientific framework of the project, gives the certainty of substantive supervision throughout the project. Reaching target groups through the Academics conference (Associated Partners and guests) "Public services and the quality of life of the inhabitants of the Baltic Sea basin". Subject: - review of national and regional policies; legal and local conditions; as a result of the conference, recommendations for future standards for the provision of public services will be developed to improve the quality of life in the Baltic Sea region "will be added based on academics conference materials. Representatives of this institution will also be involved in workshops with local communities to evaporate solutions for them and expand their education in the field of water management.</p> <p>924 / 1,000 characters</p>
5	<p>Small and medium enterprise</p> <p>The project involves SME, NGO and Business support organization operating in the field of drinking water and participatory processes. Countries and regions from which representatives of this group come: Poland (NUTS3 Code: City of Łódź), Lithuania - NGO (NUTS3 Code: Kauno County), Denmark - BSO (NUTS3 Code: Fyn)</p> <p>313 / 500 characters</p>	<p>Small and medium enterprises will participate process (preparation, meeting in each case area, data collection, surveys, coordination, evaluation) they will deliver a participation process towards tailor-made needs-based mechanisms. Evaluation with the use of participatory elements for the implemented solution and preparation of online training for those willing to implement available on the web of this project. This type of involvement is guaranteed by the correct coordination among many layers, and thus reaching all the penalties involved in each of the penalties aimed at supporting the goal of reducing bureaucracy, supporting the quality of administrative services, and limiting natural resources, which as water.</p> <p>724 / 1,000 characters</p>

5.6 Activities, deliverables, outputs and timeline

No.	Name
1.1	Opening conference - kick off meeting
1.2	Carrying out educational activities
1.3	Promotional activities
1.4	"Public services and the quality of life of the inhabitants of the Baltic Sea basin"
1.5	Platform and application

WP 1 Group of activities 1.1

5.6.1 Group of activities leader

Group of activities leader

A 1.1

5.6.2 Title of the group of activities

37 / 100 characters

5.6.3 Description of the group of activities

Opening conference - kick-off meeting (cross sectors, transfer of knowledge between partners, understanding differentiates), the conference will provide knowledge transfer between a very wide group of project participants with various types of experience and solutions in the field of reducing bureaucracy, water service management, education, digitization, and activation city dwellers. The result of the conference will be the preparation of a study to provide guidelines on how good practices from various countries of the Baltic Sea Region have a direct and indirect impact on reducing bureaucracy, i.e. digitization of services through the implementation of simple solutions aimed at increasing communication between city citizens and public service providers. Once this plan is worked out, it can be easily implemented by public service providers because the know-how developed at this meeting will be used to develop IT tools to support billing processes and improve the management of water consumption between the companies and citizens, which will also perform educational functions by collecting and presenting statistical data using the gamification idea.

1,166 / 3,000 characters

5.6.4 This group of activities leads to the development of a deliverable



D 1.1

Title of the deliverable

18 / 100 characters

Description of the deliverable

Thanks to the knowledge exchange that opens between such a large group of organizations invited to cooperate, knowledge will be easily transferred between them. Lectures, meetings, workshops, and other activities will provide a solution that will form the basis for a whole new approach in the Baltic Sea Region.

The result will be the preparation of a study to provide guidelines on how good practices from various countries of the Baltic Sea Region have a direct and indirect impact on reducing bureaucracy.

511 / 2,000 characters

Which output does this deliverable contribute to?

4 / 100 characters

5.6.6 Timeline

Period: 1 2 3 4 5 6

WP.1: WP1 Preparing solutions

A.1.1: Opening conference - kick off meeting									
D.1.1: Opening conference									

5.6.7 This deliverable/output contains productive or infrastructure investment



WP 1 Group of activities 1.2

5.6.1 Group of activities leader

Group of activities leader PP 8 - Environmental Center for Administration and Technology (ECAT)

A 1.2

5.6.2 Title of the group of activities

Carrying out educational activities

35 / 100 characters

5.6.3 Description of the group of activities

A series of information meetings for the residents of Sopot at the beginning of the project: Presentation on the reasons and methods for saving drinking water and retention of rainwater. Discussion on the needs of residents related to the above issues. Presentation of the project assumptions and the possibility of active participation of residents: in the platform and application development process. Workshops for residents on how to save water: Presentation of possible solutions based on the experience of foreign partners, Analysis of local needs, and possible local solutions (taking into account various factors). Working out, together with residents and experts, good practices that will be recommended for implementation both at the individual and local administration level. An educational campaign aimed at school students using elements of gamification - under the slogan "save water at school and home": Educational materials related to the subject of water prepared for students of Sopot schools, Visiting Sopot water facilities, Competitions, and games involving students (gamification), Establishing school rain gardens, A series of meetings for residents summarizing the project and presenting its effects: Implementation of the platform and application Gamification results - reduction of water consumption and rainwater retention Increased awareness of water-saving.

1,389 / 3,000 characters

5.6.4 This group of activities leads to the development of a deliverable



D 1.2

Title of the deliverable

Education plan for partners

27 / 100 characters

Description of the deliverable

Education through modern methods also used by the application will ensure community building, users will be able to create a community of environmentally conscious water-saving inhabitants through the application. In addition, education and motivation to save water will be expressed by receiving information on the need to save water and advice on how to effectively implement pro-ecological habits. Education of children as future generations is no less important, educational games and quizzes devoted to environmental issues, with particular emphasis on the protection of drinking water resources and reduction of wastewater production, will bring clear effects and activation at every stratum of society in a modern and innovative way.

A series of meetings for the collected summary points and presenting the results: Implementation of the platform and application, Results of gamification - drawing from water and retention of rainwater. Growth awareness of water-saving.

979 / 2,000 characters

Which output does this deliverable contribute to?

O1.5

4 / 100 characters

5.6.6 Timeline

Period: 1 2 3 4 5 6

WP.1: WP1 Preparing solutions

A.1.2: Carrying out educational activities	■	■	■	■	■	■
D.1.2: Education plan for partners			■			

5.6.7 This deliverable/output contains productive or infrastructure investment



WP 1 Group of activities 1.3

5.6.1 Group of activities leader

Group of activities leader PP 8 - Environmental Center for Administration and Technology (ECAT)

A 1.3

5.6.2 Title of the group of activities

Promotional activities

22 / 100 characters

5.6.3 Description of the group of activities

Communication through various information streams such as websites, and social media, in all Baltic Sea Region partners, will be extremely important to accurately reach our target groups. That is why the use of social media as the main information medium for city dwellers as well as other participants and beneficiaries of the project will be so important. For each described stage of the project, information packages / promoting the developed solutions, recommendations, and feedback received by our partners will be prepared. In this way, reaching a wide audience will not be a problem, and at the same time, we will maintain the snowball effect that can give the project wider and wider ranges.

699 / 3,000 characters

5.6.4 This group of activities leads to the development of a deliverable



D 1.3

Title of the deliverable

Promotional strategy

20 / 100 characters

Description of the deliverable

Citizens will be involved in creating: platforms and applications, by testing applications in a go-live environment, and implementing a system of rainwater management methods in the city, which gives the sure of achieving the goal of meeting their needs. In addition, the information campaign on the project will be carried out through social media (educational materials on water and the purpose to save it) and the AQUA-Sopot website with information about the project. In addition, cooperation with local journalists and opinion leaders in Sopot to promote water saving in the city will make it possible to influence the target groups.

638 / 2,000 characters

Which output does this deliverable contribute to?

O1.5

4 / 100 characters

5.6.6 Timeline

Period: 1 2 3 4 5 6

WP.1: WP1 Preparing solutions

A.1.3: Promotional activities						
D.1.3: Promotional strategy						

5.6.7 This deliverable/output contains productive or infrastructure investment



WP 1 Group of activities 1.4

5.6.1 Group of activities leader

Group of activities leader

A 1.4

5.6.2 Title of the group of activities

100 / 100 characters

5.6.3 Description of the group of activities

Academics conference "Public services and the quality of life of the inhabitants of the Baltic Sea basin". Subject: a review of national and regional policies, legal and local conditions, as a result of the conference, such an exchange of views and re-examination of policies in the field of water service management will result in a fresh look at the topics set and will facilitate the area of improving the reduction of bureaucracy thanks to a broad discussion during such events. The recommendations that will be made can be easily implemented later on a larger scale thanks to the participation of a wide audience during the conference. The involvement of the academic community and end recipients, who are city dwellers, already at this stage, guarantees excellent results in improving the quality of life in the Baltic Sea region. Also after this conference, conference materials will be published, and thus they will be easily accessible to local authorities, public services, and city residents. Thanks to such a strategy, the implementation of solutions will be much easier and will serve as a good practice.

The task will involve The Academic Board, which consists of the representatives of the University of Lodz (Poland) – the full partner of the project and the University of Lund (Sweden), Vytautas Magnus University (lithuania) – the associated partners of the project. The functions of the Academic Board in the project are to:

- verify the ambitions, goals and products of the project versus the most recent knowledge related to water sector, social aspects and sustainable development,
- provide quality check and substantive supervision on the educational, promotional and post-conference materials produced by the project,
- contribute to the project educational activities, workshops and conferences, both in terms of the prepared material as well as support in their implementation,
- cooperate with other universities and research institutes in home countries to receive the necessary support according to the rising needs of the project and assure its interdisciplinary character,
- help in disseminating information about the project and its products and their wide promotion among other research institutes, universities and project consortia, especially those related to water management in cities and public participation.

2,354 / 3,000 characters

5.6.4 This group of activities leads to the development of a deliverable

D 1.4

Title of the deliverable

20 / 100 characters

Description of the deliverable

Academics conference bring us to verify the goals, and products of the project versus the most recent scientific knowledge related to the water sector, social aspects, and sustainable development approach. That gives us quality checks in each step of the project, and additional transferring knowledge from other research institutes and universities. Thanks to such a strategy, the implementation of solutions will be much easier and will serve as a good practice. The will be created, printed and translated conference materials.

531 / 2,000 characters

Which output does this deliverable contribute to?

4 / 100 characters

5.6.6 Timeline

Period: 1 2 3 4 5 6

WP.1: WP1 Preparing solutions

A.1.4: Academics conf. "Public services and the quality of life of the inhabitants of the Baltic Sea basin"						
D.1.4: Academics conference						

5.6.7 This deliverable/output contains productive or infrastructure investment

WP 1 Group of activities 1.5

5.6.1 Group of activities leader

Group of activities leader

A 1.5

5.6.2 Title of the group of activities

Platform and application
25 / 100 characters

5.6.3 Description of the group of activities

IT tools support billing processes and improve the management of water consumption between the companies and citizens, which will also perform educational functions by collecting and presenting statistical data using the gamification idea. Further, purchases of new generation water meters will take place and a modern platform for communication with citizens will be developed, and the project will prepare and introduce educational and promotional activities introducing gamification among users of AQUA SOPOT services. This type of solution will bring decisive results in reaching city residents, improving the services provided, and reducing bureaucracy, with a measurable environmental effect

697 / 3,000 characters

5.6.4 This group of activities leads to the development of a deliverable

O 1.5

Title of the output

Platform and application
24 / 100 characters

Description of the output

The mobile application will contain all the functions offered by EBOOK in the web version, but they will be adjusted to the specifications of Android and iOS systems. In addition, the mobile nature of the application will be used for educational purposes and engaging customers in social campaigns (e.g. gamification. Possibility of scanning QR codes available in the city space and receiving points in quizzes on the knowledge of the Sopot water and sewage infrastructure, Water consumption, and sewage production meters together with tasks that will encourage you to reduce water consumption, QUIZs and educational games that will be additional application components also available through the website without logging in. Gamification in water services. The main goal of gamification is to make routine activities more exciting, engaging, and satisfying to the user. Supplementing the standard functions of the customer service application with gamification elements will increase the attractiveness of the application and encourage its frequent use. The application will contain functions based on the principles of gamification, it will contain elements y, such as points, rewards, rankings, leader boards, stories, and communication systems between players (creating a community) that are responsible for the involvement of players. The implementation of gamification strategies will increase customer involvement in activities for the natural environment (protection of drinking water resources and reduction of the amount of produced wastewater) by using the application. This is the main product of the project, the latest access to transnational cooperation allows for the harmonization of possibilities and achievement of standards.

1,744 / 3,000 characters

Target groups and uptake of the solution presented in this output

Target groups	How will this target group apply the output in its daily work?
<p><input type="text" value="Target group 1"/></p> <p><input type="text" value="Local public authority"/></p> <p>In the project project there are municipalities, there will be pilot projects will be an area for testing and testing solutions. Countries and regions from which representatives of this group come: Poland (NUTS3 code: Gdańsk), Finland (NUTS3 code: Pirkanmaa)</p>	<p>Municipalities will use the implemented platform and application. The processes of providing public services will be digitized and will respond to the needs of residents.</p> <p style="text-align: right;"><small>170 / 1,000 characters</small></p>

Target groups	How will this target group apply the output in its daily work?
<p>Target group 2</p> <p>Infrastructure and public service provider</p> <p>The project involves social service providers - drinking water suppliers in municipalities. Countries and regions from which representatives of this group come: Poland (NUTS3 Code: Gdańsk), Finland (NUTS3 Code: Pirkanmaa), Sweden (NUTS3 Code: Skane lan), Lithuania (NUTS3 Code: Šiauliai County)</p>	<p>City companies that implement the platform and the application will use this solution on a daily basis, settling the water consumption of residents and other end users.</p> <p style="text-align: right;">168 / 1,000 characters</p>
<p>Target group 3</p> <p>Regional public authority</p> <p>The project involves supra-regional authorities working in the field of water supply. Countries and regions of this group: Sweden (NUTS3 Code: Kalmar lan)</p>	<p>Regional public authorities will build a network of harmonized systems and common standards in the Baltic Sea region.</p> <p style="text-align: right;">117 / 1,000 characters</p>
<p>Target group 4</p> <p>Higher education and research institution</p> <p>Universities will be involved in the project, in particular the University of Lodz - UNESCO Department of Ecohydrology and Applied Ecology. Countries and regions from which the representations of this group come: Poland (NUTS3 Code: City of Łódź)</p>	<p>As a result of the project, universities will be able to observe an innovative tool created thanks to the involvement of residents for whom it was created and the way in which IT tools created as part of participatory processes support the provision of public services.</p> <p style="text-align: right;">269 / 1,000 characters</p>
<p>Target group 5</p> <p>Small and medium enterprise</p> <p>The project involves SME, NGO and Business support organization operating in the field of drinking water and participatory processes. Countries and regions from which representatives of this group come: Poland (NUTS3 Code: City of Łódź), Lithuania - NGO (NUTS3 Code: Kauno County), Denmark - BSO (NUTS3 Code: Fyn)</p>	<p>Thanks to the implementation of the solutions, SMEs will be able to conduct cross-sectoral dialogue with public entities and engage in participatory processes in the future. Moreover, for SME companies which are end users - water consumers, it will be a great facilitation in the operation of their enterprises.</p> <p style="text-align: right;">311 / 1,000 characters</p>

Durability of the output

The operation of the platform and the application after the completion of the project will be maintained as own activities by municipal companies that participate in the project. These companies have to implement these processes anyway, so they will pay for the solutions developed as part of the project.

Regional and local authorities will support the operation of sharing open source licenses and webinars enabling the operation of the stake with their own funds.

Universities and SMEs will be able to make further observations of the entire process and solution, promoting them in subsequent editions or articles in the future.

633 / 1,000 characters

5.6.6 Timeline

Period:	1	2	3	4	5	6
WP.1: WP1 Preparing solutions						
A.1.5: Platform and application						
O.1.5: Platform and application						

5.6.7 This deliverable/output contains productive or infrastructure investment **Work package 2****5.1 WP2 Piloting and evaluating solutions****5.2 Aim of the work package**

The aim of this work package is to pilot, evaluate and adjust solutions. Plan one or several pilots to validate the usefulness of the solutions prepared in Work Package 1. Start Work Package 2 early enough to have time to pilot, evaluate and adjust solutions, together with your target groups. By the end of this work package implementation the solutions should be ready to be transferred to your target groups in Work Package 3.

The piloted and adjusted solution should be presented in one project output.

Organise your activities in up to five groups of activities. Describe the deliverables and outputs as well as present the timeline.

5.3 Work package leader**Work package leader 1** **Work package leader 2** **5.4 Work package budget****Work package budget** **5.4.1 Number of pilots****Number of pilots**

5.5 Target groups

	Target group	How do you plan to reach out to and engage the target group?
1	<p>Local public authority</p> <p>In the project project there are municipalities, there will be pilot projects will be an area for testing and testing solutions. Countries and regions from which representatives of this group come: Poland (NUTS3 code: Gdańsk), Finland (NUTS3 code: Pirkanmaa)</p> <p style="text-align: right;">258 / 500 characters</p>	<p>The integration of local public authorities with the Baltic Sea Region of cities from Poland, Lithuania, Sweden and Finland will enable the exchange of information and good water management practices, reducing bureaucracy and other aspects that can improve the quality of life of European city residents. Such integration will be realized through testing and implementation of the developed solution.</p> <p style="text-align: right;">400 / 1,000 characters</p>
2	<p>Infrastructure and public service provider</p> <p>The project involves social service providers - drinking water suppliers in municipalities. Countries and regions from which representatives of this group come: Poland (NUTS3 Code: Gdańsk), Finland (NUTS3 Code: Pirkanmaa), Sweden (NUTS3 Code: Skane lan), Lithuania (NUTS3 Code: Šiauliai County)</p> <p style="text-align: right;">294 / 500 characters</p>	<p>Providers of public infrastructure and services will be participants of all conferences and activities described in the project, which ensures their involvement from the very beginning in the proactive implementation and implementation of the project in accordance with its assumptions, their role is invaluable in the implementation of the project as one of the benefits. Developing an application that reduces bureaucracy is very important for them to improve the quality of water services. Such improvements and implementation of good practices from other regions will bring the target group closer to digitization. They will also communicate on their websites, social media etc. A tricky design that gives you confidence to add to a larger target audience.</p> <p style="text-align: right;">760 / 1,000 characters</p>
3	<p>Regional public authority</p> <p>The project involves supra-regional authorities working in the field of water supply. Countries and regions of this group: Sweden (NUTS3 Code: Kalmar lan)</p> <p style="text-align: right;">154 / 500 characters</p>	<p>A regional public body is a government body that exists close to the people of each county. They are an important link between the population and city authorities on the one hand, and the government, parliament and central authorities on the other. The work is led by the County Governor who is commissioned to monitor developments and inform the government of the county's needs. The Commission is to work for development where the environment, economic growth and good living conditions go hand in hand. The goal is a clean living environment, a stable job market and a good life for the inhabitants. In short, we are working for sustainable development in the county. The Poviats Board is responsible for ensuring that the decisions of the poviats' parliament and government are implemented and for coordinating the activities of the government. In the project, this target group will be involved at every stage of its implementation in order to create common standards in the BSR.</p> <p style="text-align: right;">983 / 1,000 characters</p>
4	<p>Higher education and research institution</p> <p>Universities will be involved in the project, in particular the University of Lodz - UNESCO Department of Ecohydrology and Applied Ecology. Countries and regions from which the representations of this group come: Poland (NUTS3 Code: City of Łódź)</p> <p style="text-align: right;">246 / 500 characters</p>	<p>A university and a scientific institution, such as the University of Lodz and associated partners, will be involved from the beginning to create the scientific framework of the project, which gives the certainty of substantive supervision throughout the duration of the project. Representatives of this institution will also be involved in workshops with local communities to evaporate solutions for them and broaden their education in the field of water management. In WP2 this group will also get involved in evaluation.</p> <p style="text-align: right;">522 / 1,000 characters</p>
5	<p>Small and medium enterprise</p> <p>The project involves SME, NGO and Business support organization operating in the field of drinking water and participatory processes. Countries and regions from which representatives of this group come: Poland (NUTS3 Code: City of Łódź), Lithuania - NGO (NUTS3 Code: Kauno County), Denmark - BSO (NUTS3 Code: Fyn)</p> <p style="text-align: right;">313 / 500 characters</p>	<p>Small and medium enterprises will participate process (preparation, meeting in each case area, data collection, surveys, coordination, evaluation) they will deliver a participation process towards tailor-made needs-based mechanisms. Evaluation with the use of participatory elements for the implemented solution and preparation of online training for those willing to implement available on the web of this project. This type of involvement is guaranteed by the correct coordination among many layers, and thus reaching all the penalties involved in each of the penalties aimed at supporting the goal of reducing bureaucracy, supporting the quality of administrative services, and limiting natural resources, which as water .</p> <p style="text-align: right;">725 / 1,000 characters</p>

5.6 Activities, deliverables, outputs and timeline

No.	Name
2.1	Testing solutions
2.2	Evaluation with the use of participatory elements for the implemented solution
2.3	Evaluation of implemented solutions in terms of technical and functional
2.4	Next consortium meeting

WP 2 Group of activities 2.1

5.6.1 Group of activities leader

Group of activities leader

A 2.1

5.6.2 Title of the group of activities

17 / 100 characters

5.6.3 Description of the group of activities

Assessment of the implemented solutions in terms of the technical and functional CRM system, which is kept by the center, will allow for quick and reliable handling of clients' matters. It will be possible to achieve and with other systems in the company on the forum of the organization. The system for starting work and tomorrow will be a consistent database for all employees. The system will take place and will have until the end to waive the changes in the needs and situation of the client. The designed service of the system, preceded by an in-depth analysis of the necessary departments of the company, analysis of the company's documents, and analysis of employees, will be used the current technology of software and software supporting work with the client.

769 / 3,000 characters

5.6.4 This group of activities leads to the development of a deliverable

D 2.1

Title of the deliverable

15 / 100 characters

Description of the deliverable

As a result of testing the solution in selected case areas, it will be possible to draw conclusions informing about the social, technological and functional action for a given solution. Lessons from this deliverable will be essential to evaluating and improving the quality of the solution.

290 / 2,000 characters

Which output does this deliverable contribute to?

4 / 100 characters

5.6.6 Timeline

Period:	1	2	3	4	5	6
WP.2: WP2 Piloting and evaluating solutions						
A.2.1: Testing solutions						
D.2.1: Tested solution						

5.6.7 This deliverable/output contains productive or infrastructure investment

WP 2 Group of activities 2.2

5.6.1 Group of activities leader

Group of activities leader

A 2.2

5.6.2 Title of the group of activities

78 / 100 characters

5.6.3 Description of the group of activities

Assessment of the implemented solutions in terms of the technical and functional CRM system, which is kept by the center, will allow for quick and reliable handling of clients' matters. It will be possible to achieve and with other systems in the company on the forum of the organization. The system for starting work and tomorrow will be a consistent database for all employees. The system will take place and will have until the end to waive the changes in the needs and situation of the client. The designed service of the system, preceded by an in-depth analysis of the necessary departments of the company, analysis of the company's documents, and analysis of employees, will be used the current technology of software and software supporting work with the client.

769 / 3,000 characters

5.6.4 This group of activities leads to the development of a deliverable

D 2.2

Title of the deliverable

78 / 100 characters

Description of the deliverable

Evaluation with the use of participatory elements for the implemented solution will be carried out in selected case areas and will allow for the achievement of joint conclusions during the participatory process in terms of responding to the needs of residents and target groups.

278 / 2,000 characters

Which output does this deliverable contribute to?

4 / 100 characters

5.6.6 Timeline

	Period: 1 2 3 4 5 6					
WP.2: WP2 Piloting and evaluating solutions						
A.2.2: Evaluation with the use of participatory elements for the implemented solution						
D.2.2: Evaluation with the use of participatory elements for the implemented solution						

5.6.7 This deliverable/output contains productive or infrastructure investment

WP 2 Group of activities 2.3

5.6.1 Group of activities leader

Group of activities leader

A 2.3

5.6.2 Title of the group of activities

72 / 100 characters

5.6.3 Description of the group of activities

Assessment of the implemented solutions in terms of the technical and functional CRM system, which is kept by the center, will allow for quick and reliable handling of clients' matters. It will be possible to achieve and with other systems in the company on the forum of the organization. The system for starting work and tomorrow will be a consistent database for all employees. The system will take place and will have until the end to waive the changes in the needs and situation of the client. The designed service of the system, preceded by an in-depth analysis of the necessary departments of the company, analysis of the company's documents, and analysis of employees, will be used the current technology of software and software supporting work with the client.

769 / 3,000 characters

5.6.4 This group of activities leads to the development of a deliverable

D 2.3

Title of the deliverable

72 / 100 characters

Description of the deliverable

The evaluation of the implemented solutions in terms of technical and functionalities will be carried out in selected areas of the case and will allow for the development of common conclusions for the purpose of introducing possible modifications to improve the operation of the solution, taking into account the conclusions from the previous stages of the evaluation.

368 / 2,000 characters

Which output does this deliverable contribute to?

4 / 100 characters

5.6.6 Timeline

	Period: 1	2	3	4	5	6
WP.2: WP2 Piloting and evaluating solutions						
A.2.3: Evaluation of implemented solutions in terms of technical and functional						
D.2.3: Evaluation of implemented solutions in terms of technical and functional						

5.6.7 This deliverable/output contains productive or infrastructure investment

WP 2 Group of activities 2.4

5.6.1 Group of activities leader

Group of activities leader PP 8 - Environmental Center for Administration and Technology (ECAT)

A 2.4

5.6.2 Title of the group of activities

Next consortium meeting

23 / 100 characters

5.6.3 Description of the group of activities

Next consortium meeting, promotion challenges plus summarizing testing, conclusions, pilots investments, a summary of the results of surveys resulting from the case area, refining recommendations. What made it possible to evaporate successive solutions specific to a given application and the way of relations in particular regions. It will greatly facilitate and provide an easy way to flow information with individual partners to provide the highest quality services for city residents.

488 / 3,000 characters

5.6.4 This group of activities leads to the development of a deliverable



D 2.4

Title of the deliverable

Middle conference

17 / 100 characters

Description of the deliverable

The organization of the conference in the middle of the project will allow for the meeting of partners as part of transnational cooperation and allow to summarize the development, testing and piloting process as well as conclusions from the evaluation, while creating a team of recommendations for new organizations implementing the solution in WP3.

349 / 2,000 characters

Which output does this deliverable contribute to?

O1.5

4 / 100 characters

5.6.6 Timeline

Period: 1 2 3 4 5 6

WP.2: WP2 Piloting and evaluating solutions

A.2.4: Next consortium meeting

D.2.4: Middle conference

5.6.7 This deliverable/output contains productive or infrastructure investment



Work package 3

5.1 WP3 Transferring solutions

5.2 Aim of the work package

In Work Package 3, communicate and transfer the ready solutions to your target groups. Plan at least one year for this work package to transfer your solutions to the target groups, considering their respective needs. Select suitable activities to encourage your target groups to use the solutions in their daily work. Organise your activities in up to five groups of activities. Describe the deliverables and outputs as well as present the timeline.

5.3 Work package leader

Work package leader 1	PP 2 - AQUA-Sopot Limited
Work package leader 2	PP 3 - OLP Limited Company

5.4 Work package budget

Work package budget	25%
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5.5 Target groups

	Target group	How do you plan to reach out to and engage the target group?
1	<p>Local public authority</p> <p>In the project project there are municipalities, there will be pilot projects will be an area for testing and testing solutions. Countries and regions from which representatives of this group come: Poland (NUTS3 code: Gdańsk), Finland (NUTS3 code: Pirkanmaa)</p> <p style="text-align: right;">258 / 500 characters</p>	<p>Integrating local public authorities, bringing cities from Poland, Lithuania, Sweden and Finland to the Baltic Sea Region, will enable the exchange of information and good water management practices, bureaucracy and other aspects that can improve the quality of life of European city dwellers. In WP3, representatives of target groups will participate in disseminating the project's effects.</p> <p style="text-align: right;">391 / 1,000 characters</p>
2	<p>Infrastructure and public service provider</p> <p>The project involves social service providers - drinking water suppliers in municipalities. Countries and regions from which representatives of this group come: Poland (NUTS3 Code: Gdańsk), Finland (NUTS3 Code: Pirkanmaa), Sweden (NUTS3 Code: Skane lan), Lithuania (NUTS3 Code: Šiauliai County)</p> <p style="text-align: right;">294 / 500 characters</p>	<p>Providers of public infrastructure and services will be participants of all conferences and activities described in the project, which ensures their involvement from the very beginning in the proactive implementation and implementation of the project in accordance with its assumptions, their role is invaluable in the implementation of the project as one of the benefits. Developing an application that reduces bureaucracy is very important for them to improve the quality of water services. Such improvements and implementation of good practices from other regions will bring the target group closer to digitization. They will also communicate on their websites, social media etc. A tricky design that gives you confidence to add to a larger target audience.</p> <p style="text-align: right;">760 / 1,000 characters</p>
3	<p>Regional public authority</p> <p>The project involves supra-regional authorities working in the field of water supply. Countries and regions of this group: Sweden (NUTS3 Code: Kalmar lan)</p> <p style="text-align: right;">154 / 500 characters</p>	<p>A regional public body is a government body that exists close to the people of each county. They are an important link between the population and city authorities on the one hand, and the government, parliament and central authorities on the other. The work is led by the County Governor who is commissioned to monitor developments and inform the government of the county's needs. The Commission is to work for development where the environment, economic growth and good living conditions go hand in hand. The goal is a clean living environment, a stable job market and a good life for the inhabitants. In short, we are working for sustainable development in the county. The Poviát Board is responsible for ensuring that the decisions of the poviát's parliament and government are implemented and for coordinating the activities of the government. In the project, this target group will be involved at every stage of its implementation in order to create common standards in the BSR.</p> <p style="text-align: right;">983 / 1,000 characters</p>
4	<p>Higher education and research institution</p> <p>Universities will be involved in the project, in particular the University of Lodz - UNESCO Department of Ecohydrology and Applied Ecology. Countries and regions from which the representations of this group come: Poland (NUTS3 Code: City of Łódź)</p> <p style="text-align: right;">246 / 500 characters</p>	<p>A university and a scientific institution, such as the University of Lodz and associated partners, will be involved from the beginning to create the scientific framework of the project, which gives the certainty of substantive supervision throughout the duration of the project. Representatives of this institution will also be involved in workshops with local communities to evaporate solutions for them and broaden their education in the field of water management. In WP3, representatives of target groups will participate in disseminating the project's results.</p> <p style="text-align: right;">564 / 1,000 characters</p>

	Target group	How do you plan to reach out to and engage the target group?
5	<p>Small and medium enterprise</p> <p>The project involves SME, NGO and Business support organization operating in the field of drinking water and participatory processes. Countries and regions from which representatives of this group come: Poland (NUTS3 Code: City of Łódź), Lithuania - NGO (NUTS3 Code: Kauno County), Denmark - BSO (NUTS3 Code: Fyn)</p> <p style="text-align: right;"><small>313 / 500 characters</small></p>	<p>Small and medium enterprises will participate process (preparation, meeting in each case area, data collection, surveys, coordination, evaluation) they will deliver a participation process towards tailor-made needs-based mechanisms. Evaluation with the use of participatory elements for the implemented solution and preparation of online training for those willing to implement available on the web of this project. This type of involvement is guaranteed by the correct coordination among many layers, and thus reaching all the penalties involved in each of the penalties aimed at supporting the goal of reducing bureaucracy, supporting the quality of administrative services, and limiting natural resources, which as water .</p> <p style="text-align: right;"><small>725 / 1,000 characters</small></p>

5.6 Activities, deliverables, outputs and timeline

No.	Name
3.1	Development of a package enabling implementation and conducting meetings
3.2	Development of an open source license
3.3	Online trainings
3.4	Final Conference

WP 3 Group of activities 3.1

5.6.1 Group of activities leader

Group of activities leader

A 3.1

5.6.2 Title of the group of activities

Development of a package enabling implementation and conducting meetings

72 / 100 characters

5.6.3 Description of the group of activities

The development of a package enabling the implementation and conducting of meetings will be implemented in the project. On the basis of the conclusions obtained in the post-decisions of WP, a series of activities will be carried out to prepare future organizations implementing the solution for its proper launch. Training scenarios, training materials and webinars will be prepared, which will be conducted for the needs of organizations wishing to implement the solution in their structure.

492 / 3,000 characters

5.6.4 This group of activities leads to the development of a deliverable



D 3.1

Title of the deliverable

Development of a package enabling implementation and conducting meetings

72 / 100 characters

Description of the deliverable

The development of a package enabling the implementation and conducting of meetings will be implemented in the project. On the basis of the conclusions obtained in the post-decisions of WP, a series of activities will be carried out to prepare future organizations implementing the solution for its proper launch. Training scenarios, training materials and webinars will be prepared, which will be conducted for the needs of organizations wishing to implement the solution in their structure.

492 / 2,000 characters

Which output does this deliverable contribute to?

O1.5, O3.2

10 / 100 characters

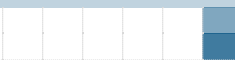
5.6.6 Timeline

Period: 1 2 3 4 5 6

WP.3: WP3 Transferring solutions

A.3.1: Development of a package enabling implementation and conducting meetings

D.3.1: Development of a package enabling implementation and conducting meetings



5.6.7 This deliverable/output contains productive or infrastructure investment



WP 3 Group of activities 3.2

5.6.1 Group of activities leader

Group of activities leader

A 3.2

5.6.2 Title of the group of activities

Development of an open source license

37 / 100 characters

5.6.3 Description of the group of activities

The development of an open-source license will enable large-scale use not only as part of this project, but also more widely, reaching a much larger number of recipients, which only supports the quality of services provided to city residents. Thanks to this, it will be possible to use it in other cities and regions, and thus the ecological effect and reduction of bureaucracy will be achieved on a large scale. This type of license will be published by the service provider on its website to reach target groups easily.

521 / 3,000 characters

5.6.4 This group of activities leads to the development of a deliverable

O 3.2

Title of the output

Open source license

19 / 100 characters

Description of the output

The development of an open-source license will enable large-scale use not only as part of this project, but also more widely, reaching a much larger number of recipients, which only supports the quality of services provided to city residents. Thanks to this, it will be possible to use it in other cities and regions, and thus the ecological effect and reduction of bureaucracy will be achieved on a large scale. This type of license will be published by the service provider on its website to reach target groups easily.

521 / 3,000 characters

Target groups and uptake of the solution presented in this output

Target groups	How will this target group apply the output in its daily work?
<p>Target group 1</p> <p>Infrastructure and public service provider</p> <p>The project involves social service providers - drinking water suppliers in municipalities. Countries and regions from which representatives of this group come: Poland (NUTS3 Code: Gdańsk), Finland (NUTS3 Code: Pirkanmaa), Sweden (NUTS3 Code: Skane Ian), Lithuania (NUTS3 Code: Šiauliai County)</p>	<p>Thanks to the development of an open source license, it will be possible to use the results of the project and implement it in other units interested in using it in everyday activities.</p> <p>185 / 1,000 characters</p>
<p>Target group 2</p> <p>Regional public authority</p> <p>The project involves supra-regional authorities working in the field of water supply. Countries and regions of this group: Sweden (NUTS3 Code: Kalmar Ian)</p>	<p>Regional and local public authorities will support the maintenance of servers with downloadable materials for implementation in other areas with an open source license.</p> <p>168 / 1,000 characters</p>
<p>Target group 3</p> <p>Local public authority</p> <p>In the project project there are municipalities, there will be pilot projects will be an area for testing and testing solutions. Countries and regions from which representatives of this group come: Poland (NUTS3 code: Gdańsk), Finland (NUTS3 code: Pirkanmaa)</p>	<p>Regional and local public authorities will support the maintenance of servers with downloadable materials for implementation in other areas with an open source license.</p> <p>168 / 1,000 characters</p>

Durability of the output

Regional and local public authorities will support the maintenance of servers with downloadable materials for implementation in other areas with an open source license. Public service providers involved in the project will support new organizations interested in implementing this solution as a benchmarking example of their companies.

338 / 1,000 characters

5.6.6 Timeline

Period: 1 2 3 4 5 6

WP.3: WP3 Transferring solutions

A.3.2: Development of an open source license

O.3.2: Open source license



5.6.7 This deliverable/output contains productive or infrastructure investment

WP 3 Group of activities 3.3

5.6.1 Group of activities leader

Group of activities leader PP 8 - Environmental Center for Administration and Technology (ECAT)

A 3.3

5.6.2 Title of the group of activities

Online trainings

16 / 100 characters

5.6.3 Description of the group of activities

Preparation of online trainings for those willing to implement available on the web. Conducting trainings for units interested in project implementation (15 workshops online), this way the promotion will reach a very wide audience in the entire Baltic region. At the same time confirming digitization and SMART solutions thanks to workshops online, this approach confirms the inquiry to a wide audience, reducing bureaucracy and spreading environmental education in a modern and innovative way.

495 / 3,000 characters

5.6.4 This group of activities leads to the development of a deliverable



D 3.3

Title of the deliverable

Online trainings

16 / 100 characters

Description of the deliverable

Preparation of online trainings for those willing to implement available on the web. Conducting trainings for units interested in project implementation (15 workshops online), this way the promotion will reach a very wide audience in the entire Baltic region. At the same time confirming digitization and SMART solutions thanks to workshops online, this approach confirms the inquiry to a wide audience, reducing bureaucracy and spreading environmental education in a modern and innovative way.

494 / 2,000 characters

Which output does this deliverable contribute to?

O1.5, O3.2

10 / 100 characters

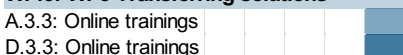
5.6.6 Timeline

Period: 1 2 3 4 5 6

WP.3: WP3 Transferring solutions

A.3.3: Online trainings

D.3.3: Online trainings



5.6.7 This deliverable/output contains productive or infrastructure investment



WP 3 Group of activities 3.4

5.6.1 Group of activities leader

Group of activities leader

A 3.4

5.6.2 Title of the group of activities

17 / 100 characters

5.6.3 Description of the group of activities

The final conference summarizing the project will be able to present the results of all the recommendations achieved by all its members at all stages. Such partnerships are needed to integrate water- and land use management in spatial planning and local action. Aiming to provide leadership and decision support to the local transition process. Waterdrive results indicate the interest from local authorities and municipalities. Waterdrive recommends that local authorities, especially in the Climate and Water Hot-Spot Areas are provided with the resources, mandate, and competence to undertake this task. the unprecedented combination of all these aspects and reaching a wide group through all of the above-mentioned activities as well as the final conference make it possible to claim this type of project not only in the Baltic region, but in the whole of Europe.

867 / 3,000 characters

5.6.4 This group of activities leads to the development of a deliverable

D 3.4

Title of the deliverable
 16 / 100 characters

Description of the deliverable
 186 / 2,000 characters

Which output does this deliverable contribute to?
 10 / 100 characters

5.6.6 Timeline

	Period: 1	2	3	4	5	6
WP.3: WP3 Transferring solutions						
A.3.4: Final Conference						
D.3.4: Final conference						

5.6.7 This deliverable/output contains productive or infrastructure investment

6. Indicators

Indicators

Output indicators				Result indicators		
Output indicators	Total target value in number	Project outputs	Please explain how the solution presented in this output serves the target group(s).	Result indicator	Total target value in number	Please explain how organisations in the target groups within or outside the partnership will take up or upscale each solution.
RCO 84 – Pilot actions developed jointly and implemented in projects	4	N/A	N/A	RCR 104 - Solutions taken up or up-scaled by organisations	2	As part of the partnership, it is planned to create an innovative tool in the form of a platform and application that will be tethered in the 4 case area. Then the tool will be evaluated in terms of the response to the needs, as well as in terms of functionality and technology. Each case area will implement an application. Then, in WP3, it is planned to create a series of webinars, trainings and training sessions, to which representatives of target groups from outside the project will be invited, who will learn how to implement the project at home. The software will be made available on the basis of an open source license. <small>630 / 2,000 characters</small>
RCO 116 – Jointly developed solutions	2	O.1.5: Platform and application	As part of the index, a new solution will be developed and implemented in the form of a platform and applications aimed at digitizing the provision of public processes in the field of water distribution. <small>203 / 1,000 characters</small>			
		O.3.2: Open source license	As part of the indicator, the software developed under the project will be developed and made available, which will be made available free of charge for further implementation. <small>176 / 1,000 characters</small>			

Output indicators		Result indicators			
Output indicator	Total target value in number	Result indicator	Total target value in number	Please describe what types of organisations are planned to actively participate in the project. Explain how this participation will increase their institutional capacity. These types of organisations should be in line with the target groups you have defined for your project.	
RCO 87 - Organisations cooperating across borders	14	PSR 1 - Organisations with increased institutional capacity due to their participation in cooperation activities across borders	14	Project partners and associated organisations	This project will be attended by representatives of the target groups identified in the project: local public authorities; infrastructure and public services providers, regional public authorities; higher education institutions and SME. In addition, NGOs and Business support organizations also participate in the project. Transnational cooperation established in the project thanks to the cross-sectoral approach - the transnational of the public and private sectors will lead to a rich exchange of experiences, supplementing competences in the pursuit of the project between organizations and to learning about mutual social and legislative barriers, etc., which will enable the building of common standards and systems capable of operating in the Baltic Sea Region. <small>766 / 1,500 characters</small>
				Other organisations	n/a <small>3 / 1,500 characters</small>

7. Budget

7.0 Preparation costs

Preparation Costs

Would you like to apply for reimbursement of the preparation costs?

No

7.1 Breakdown of planned project expenditure per cost category & per partner

No. & role	Partner name	Partner status	CAT1 - Staff	CAT2 - Office & administration	CAT3 - Travel & accommodation
1 - LP	Municipality of Sopot City	Active 22/09/2022	319,777.26	47,966.59	47,966.59
2 - PP	AQUA-Sopot Limited	Active 22/09/2022	216,737.92	32,510.69	32,510.69
3 - PP	OLP Limited Company	Active 22/09/2022	213,184.84	31,977.73	31,977.73
4 - PP	University of Lodz	Active 22/09/2022	122,581.28	18,387.19	18,387.19
5 - PP	Sydvatten AB	Active 22/09/2022	511,212.63	76,681.89	76,681.89
6 - PP	Administrative Board of Kalmar County	Active 22/09/2022	453,763.66	68,064.55	68,064.55
7 - PP	Tampereen Vesi	Active 22/09/2022	372,758.40	55,913.76	55,913.76
8 - PP	Environmental Center for Administration and Technology (ECAT)	Active 22/09/2022	351,086.40	52,662.96	52,662.96
9 - PP	"Šiaulių vandenys" UAB	Active 22/09/2022	180,393.60	27,059.04	27,059.04
10 - PP	Amphi International Aps	Active 22/09/2022	293,247.35	43,987.10	43,987.10
Total			3,034,743.34	455,211.50	455,211.50

No. & role	Partner name	CAT4 - External expertise & services	CAT5 - Equipment	Total partner budget
1 - LP	Municipality of Sopot City	17,000.00	0.00	432,710.44
2 - PP	AQUA-Sopot Limited	350,000.00	180,671.62	812,430.92
3 - PP	OLP Limited Company	0.00	0.00	277,140.30
4 - PP	University of Lodz	10,000.00	0.00	169,355.66
5 - PP	Sydvatten AB	40,000.00	60,000.00	764,576.41
6 - PP	Administrative Board of Kalmar County	17,500.00	0.00	607,392.76
7 - PP	Tampereen Vesi	40,500.00	80,000.00	605,085.92
8 - PP	Environmental Center for Administration and Techn	18,700.00	0.00	475,112.32
9 - PP	"Šiaulių vandenys" UAB	50,700.00	60,000.00	345,211.68
10 - PP	Amphi International Aps	15,500.00	0.00	396,721.55
Total		559,900.00	380,671.62	4,885,737.96

7.1.1 External expertise and services

Contracting partner	Group of expenditure	Item no.	Specification	Investment item?	Group of activities no.	Planned contract value
1. Municipality of S	Events/meetings	CAT4-PP1-A-0	Opening conference - organization - renting a room, sound system, catering, equipment, translation <small>98 / 100 characters</small>	No	1.1	8,500.00
1. Municipality of S	Events/meetings	CAT4-PP1-A-0	Academic conference - organization - renting a room, sound system, catering, equipment, translation <small>99 / 100 characters</small>	No	1.4	8,500.00
4. University of Lod	Events/meetings	CAT4-PP4-A-0	Academic conf. - development and publication of post-conference materials , translation for PL, EN <small>98 / 100 characters</small>	No	1.4	10,000.00
6. Administrative Bo	Other	CAT4-PP6-G-0	Academic conference - translation of publication and post-conference materials , translation from EN <small>100 / 100 characters</small>	No	1.4	500.00
9. "Šiaulių vanderis	Other	CAT4-PP9-G-0	Academic conference - translation of publication and post-conference materials, translation from EN <small>99 / 100 characters</small>	No	1.4	500.00
10. Amphi Internati	Other	CAT4-PP10-G-	Academic conference - translation of publication and post-conference materials, translation from EN <small>99 / 100 characters</small>	No	1.4	500.00
8. Environmental C	Specialist support	CAT4-PP8-E-0	Financial manager for partner according to the Manual <small>54 / 100 characters</small>	No	N/A	5,400.00
2. AQUA-Sopot Lim	IT	CAT4-PP2-B-0	Creation of the platform and application <small>41 / 100 characters</small>	No	1.5	250,000.00
8. Environmental C	Events/meetings	CAT4-PP8-A-0	Next consortium meeting - organization - renting a room, sound system, catering, equipment <small>90 / 100 characters</small>	No	2.4	8,500.00
Total						559,900.00

Contracting partner	Group of expenditure	Item no.	Specification	Investment item?	Group of activities no.	Planned contract value
8. Environmental C	National control	CAT4-PP8-F-1	First Level Control cost according to the manual <small>48 / 100 characters</small>	No	N/A	4,800.00
9. "Šiauliu vandenvs	Specialist support	CAT4-PP9-E-1	Financial manager for partner according to the Manual <small>54 / 100 characters</small>	No	N/A	5,400.00
9. "Šiauliu vandenvs	National control	CAT4-PP9-F-1	First Level Control cost according to the manual <small>48 / 100 characters</small>	No	N/A	4,800.00
10. Amphi Internati	Specialist support	CAT4-PP10-E-	Financial manager for partner according to the Manual <small>54 / 100 characters</small>	No	N/A	9,000.00
10. Amphi Internati	National control	CAT4-PP10-F-	First Level Control cost according to the manual <small>48 / 100 characters</small>	No	N/A	6,000.00
7. Tampereen Vesi	Other	CAT4-PP7-G-1	Academic conference - translation of publication and post-conference materials, translation from EN <small>99 / 100 characters</small>	No	1.4	500.00
2. AQUA-Sopot Lim	Communication	CAT4-PP2-C-1	Cost of educational items for citizens (participatory process) <small>62 / 100 characters</small>	No	1.3	100,000.00
5. Sydvatten AB	Communication	CAT4-PP5-C-1	Cost of educational items for citizens (participatory process) <small>62 / 100 characters</small>	No	1.3	40,000.00
7. Tampereen Vesi	Communication	CAT4-PP7-C-1	Cost of educational items for citizens (participatory process) <small>62 / 100 characters</small>	No	1.3	40,000.00
9. "Šiauliu vandenvs	Communication	CAT4-PP9-C-1	Cost of educational items for citizens (participatory process) <small>62 / 100 characters</small>	No	1.3	40,000.00
6. Administrative Bo	Communication	CAT4-PP6-C-2	Final conference - organization - renting a room, sound system, catering, equipment, translation <small>96 / 100 characters</small>	No	3.4	17,000.00
Total						559,900.00

7.1.2 Equipment

Contracting partner	Group of expenditure	Item no.	Specification	Investment item?	Group of activities no.	Planned contract value
2. AQUA-Sopot Lim	Tools or devices	CAT5-PP2-F-0	Radio watermeters with installation in case area - 1000 pcs. <small>60 / 100 characters</small>	No	1.5	180,671.62
5. Sydvatten AB	Tools or devices	CAT5-PP5-F-0	Radio watermeters with installation in case area - 400 pcs. <small>60 / 100 characters</small>	No	1.5	60,000.00
9. "Šiaulių vandenvs	Tools or devices	CAT5-PP9-F-0	Radio watermeters with installation in case area - 400 pcs. <small>60 / 100 characters</small>	No	1.5	60,000.00
7. Tampereen Vesi	Tools or devices	CAT5-PP7-F-0	Radio watermeters with installation in case area - 400 pcs. <small>60 / 100 characters</small>	No	1.5	80,000.00
Total						380,671.62

7.1.3 Infrastructure and works

Contracting partner	Group of expenditure	Item no.	Specification	Investment item?	Group of activities no.	Planned contract value
Please select	Please select	CAT6-PP--01	 <small>0 / 100 characters</small>	Please select		0.00
Total						0.00

7.2 Planned project budget per funding source & per partner

No. & role	Partner name	Partner status	Country	Funding source	Co-financing rate [in %]	Total [in EUR]	Programme co-financing [in EUR]	Own contribution [in EUR]	State aid instrument
1-LP	Municipality of Sopot City	Active 22/09/2022	PL	ERDF	80.00 %	432,710.44	346,168.35	86,542.09	For each partner, the State aid relevance and applied aid measure are defined in the State aid section
2-PP	AQUA-Sopot Limited	Active 22/09/2022	PL	ERDF	80.00 %	812,430.92	649,944.73	162,486.19	
3-PP	OLP Limited Company	Active 22/09/2022	PL	ERDF	80.00 %	277,140.30	221,712.24	55,428.06	
4-PP	University of Lodz	Active 22/09/2022	PL	ERDF	80.00 %	169,355.66	135,484.52	33,871.14	
5-PP	Sydvatten AB	Active 22/09/2022	SE	ERDF	80.00 %	764,576.41	611,661.12	152,915.29	
6-PP	Administrative Board of Kalmar County	Active 22/09/2022	SE	ERDF	80.00 %	607,392.76	485,914.20	121,478.56	
7-PP	Tampereen Vesi	Active 22/09/2022	FI	ERDF	80.00 %	605,085.92	484,068.73	121,017.19	
8-PP	Environmental Center for Administration and Technology (ECAT)	Active 22/09/2022	LT	ERDF	80.00 %	475,112.32	380,089.85	95,022.47	
9-PP	"Šiaulių vandenys" UAB	Active 22/09/2022	LT	ERDF	80.00 %	345,211.68	276,169.34	69,042.34	
10-PP	Amphi International Aps	Active 22/09/2022	DK	ERDF	80.00 %	396,721.55	317,377.24	79,344.31	
Total ERDF						4,885,737.96	3,908,590.32	977,147.64	
Total						4,885,737.96	3,908,590.32	977,147.64	

7.3 Spending plan per reporting period

	EU partners (ERDF)		Total	
	Total	Programme co-financing	Total	Programme co-financing
Period 1	989,710.07	791,768.02	989,710.07	791,768.02
Period 2	916,119.46	732,895.56	916,119.46	732,895.56
Period 3	790,819.65	632,655.72	790,819.65	632,655.72
Period 4	682,206.08	545,764.86	682,206.08	545,764.86
Period 5	596,948.35	477,558.68	596,948.35	477,558.68
Period 6	909,934.35	727,947.48	909,934.35	727,947.48
Total	4,885,737.96	3,908,590.32	4,885,737.96	3,908,590.32